

UNDERSTANDING A PATIENT-CENTERED MEDICAL HOME

Choosing PCC as your medical home means partnering with a dedicated team committed to your health and well-being.

What is a Patient-Centered Medical Home?

A Patient-Centered Medical Home (PCMH) is a healthcare model that emphasizes comprehensive, coordinated, and accessible primary care. At PCC Community Wellness Center, this approach ensures that patients receive personalized care tailored to their individual health needs.

Key Features of PCC's Medical Home Model:

- **Team-Based Care:** PCC employs a collaborative team of healthcare professionals, including family medicine physicians, nurse-midwives, advanced practice nurses, nurses, medical assistants, patient care representatives, care coordinators, and clinical care managers. This team works together to provide continuous and coordinated care, ensuring that patients receive consistent and comprehensive services.
- **Care Management:** PCC's Care Management Program focuses on health assessments, care planning, coordination, and advocacy. Care coordinators and clinical care managers collaborate to bridge services between PCC, hospitals, and community organizations, enhancing the overall health of individuals and communities.
- **Electronic Health Records (EHR):** Utilizing an EHR system, PCC maintains and tracks patient health data, facilitating timely and accurate information sharing among healthcare providers. This system supports efficient care delivery and patient management.

Benefits of Choosing PCC as Your Medical Home:

- **Comprehensive Services:** Access to a wide range of healthcare services, including pediatric and adult care, pregnancy services, sports medicine, immunizations, reproductive health, diabetes management, behavioral health, substance use treatment, dental services, and telehealth visits.
- **Personalized Care:** A dedicated care team that understands your unique health needs and works with you to achieve your health goals.
- **Community Integration:** PCC collaborates with local hospitals and social service agencies to provide holistic care and connect patients with additional resources as needed.

Accreditation & Recognition

Several PCC sites have been recognized by the [National Committee for Quality Assurance \(NCQA\)](#) as Patient-Centered Medical Homes. Additionally, PCC holds designation as a Primary Care Medical Home by [The Joint Commission](#), reflecting its commitment to high-quality, patient-centered care.

For more information

For more information or to schedule an appointment, visit [PCC Community Wellness Center](#) or call 708-383-0113.