

*Patients with a Medicaid Managed Care Plan are eligible for free door-to-door transportation for medical and pharmacy trips, according to the parameters of the plan noted below.*

	Scheduling Timeline	Contact
<b>Aetna Better Health</b>	Schedule rides at least <b>3 days before</b> scheduled appointment	Call Member Services at <b>(866) 329-4701</b> Monday – Friday from 8:30AM – 5:00PM, or Download the <b>ModivCare app</b> to schedule rides
<b>Blue Cross Community</b>	Schedule rides at least <b>3 days before</b> scheduled appointment.	Call ModivCare at <b>(877) 831-3148</b> (TTY/TDD: 1-866-288-3133) Monday – Friday 8:00AM – 6:00PM, or Download the <b>ModivCare app</b> to schedule rides
<b>County Care</b>	Schedule rides at least <b>3 days before</b> scheduled appointment (5 days before is recommended)	Call Transdev FFS at <b>(630) 403-3210</b> Press #3 to schedule. Monday – Friday; 7:00AM – 7:00PM Saturday – Sunday; 9:00AM – 1:00PM  You can also book trips <b>online</b> at <a href="https://medride-il.firsttransit.com">https://medride-il.firsttransit.com</a> You will need to register for a new account before you can book your trips.
<b>Molina</b>	Schedule rides at least <b>3 days before</b> scheduled appointment	Call <b>(844) 644-6354</b> . TTY for Deaf and Hard of Hearing: 7-1-1. Download the <b>MTM Link Member app</b> and schedule rides
<b>Meridian</b>	Schedule rides at least <b>3 days before</b> scheduled appointment	Call <b>(866)-796-1165</b>

## Other Discounted/free Transportation Resources

### 1. Cook County Health Transportation

- **What:** Free scheduled cars to and from your doctors' appointments at Cook County Health hospitals and clinics. You can schedule your ride as soon as your appointment is made but must schedule at least two business days before your appointment.
- **Who:** Patients with appointments at Cook County Health hospitals and clinics. This is a free benefit for patients with Blue Cross/Blue Shield Cook Medical Group-HMO, CountyCare, Medicaid (Illinois standard), and Medicare

- **How:** Call 312-864-RIDE (7433); Must be scheduled at least two business days before your appointment.
  - Monday – Friday from 7 a.m. to 7 p.m.
  - Saturday from 9 a.m. to 5 p.m.
  - The scheduling office is closed on Sundays and holidays.

## 2. Loretto Hospital Transportation

- **What:** Free door to door bus service is available 7 days a week for all medical appointments at Loretto Hospital
- **Who:** Any patient with a scheduled appointment at Loretto within the pick-up boundaries of 95th Street (south), Belmont Avenue (north), Mannheim Road/La Grange Road (west)
- **How:** When scheduling your appointment at Loretto, inform the scheduler team that you would like a ride to and from the appointment.

## 3. Solutions for Care (formerly Berwyn Cicero Council on Aging Senior Center)

- **What:** Free door to door bus service is available 7 days a week for all medical appointments, doctor visits, and other needs
  - **Who:** Seniors ages 60+ and handicapped citizens who are collecting Social Security and disability benefits. Serves all of Berwyn and Cicero, and the following villages and towns in Proviso Township (except for zip code 60164): Bellwood, Berkeley, Broadview, Forest Park, Hillside, Maywood, Melrose Park, Stone Park, and Westchester. Transfers patients only within the bounds of the listed service areas.
- **How:** Call (708) 484-2510; Appointments must be made at least 24 hours in advance.
  - Monday – Friday, 8:00am – 4:00pm
  - Saturday – Sunday, 8:00am – 3:00pm

## 4. Forest Park Community Center

- **What:** \$2 Rides to destination; rides are limited to a 2-mile radius outside of Forest Park.
- **Who:** Forest Park Senior Citizen and disabled residents
- **How:** Call (708) 771-7737; Appointments must be made at least 24 hours in advance.
  - a. Monday – Friday, 8:30am – 2:00pm

## 5. Oak Park Township Transportation

- **What:** Door-to-door bus service, with a suggested donation of \$1.00 per ride. Reservations of local trips for shopping and other errands may be made up to 1 week in advance. Also transports patients to the following locations outside of Oak Park and River Forest: Gottlieb Hospital, Loyola Hospital and MacNeal Hospital.

- **Who:** Oak Park and River Forest Senior Citizen (age 60 and above) and disabled residents
- **How:** Call (708) 383-4806; up to 1 week in advance.
  - a. Monday – Friday, 8:30am – 1:30pm

#### 6. RTA Reduced Fare or Free Permits for CTA, PACE, and Metra

- **What:** After a successful application process, the RTA Reduced Fare permit allows Permit Holders to ride all RTA routes (including CTA buses & trains, Metra Trains, and PACE buses) at a reduced fare or free.
- **Who:** Seniors ages 65+, Medicare recipients, and qualified people with disabilities.
- **How:** Enrollees will need to fill out an application to receive an RTA Ride Free Permit. Applicants can request an application or find an RTA registration center: VISIT [RTAChicago.org](http://RTAChicago.org) or CALL (312) 913-3110
  - a. When applying, you will need:
    - i. Non-expired government issued ID with valid Illinois address
    - ii. Your previous year's tax return and/or income information
  - b. A color photo of yourself that is 2 inches square. Some community centers may charge up to \$5 for taking your photo
  - c. For applying due to disability: proof of disability such as Doctor's validation, Medicare validation, Social Security Validation, Veteran's validation, State disability ID card, etc.

#### 7. ADA Paratransit

- **What:** Door to door accessible transportation service.
- **Who:** Individuals whose disability or health condition may prevent them from using the CTA, Metra and/or Pace fixed route services for some or all of their travel.
- **How:** Call (312) 663-4357 to request an application and check eligibility.
  - a. Monday – Friday, 8:30am – 5:00pm
  - b. When applying, you will need:
    - i. Photo ID
    - ii. Optional: additional information about your disability or health condition
  - c. When applying, you can expect:
    - i. An in-person interview at an Interview and Assessment site
      - If requested, RTA will provide transportation to the interview and the services of an ASL or Spanish interpreter at no charge.
    - ii. Applicants may be asked to complete a 30-minute physical assessment that will give a better idea of the applicant's travel abilities and limitations.
    - iii. A decision will be made within 21 days of the completion of the interview and assessment. If a decision is not made within 21 days, you will be provided with ADA Paratransit service until a final decision is made. You will be notified of your eligibility by letter.
  - d. Visit: <https://www.rtachicago.org/riders/accessible-transit> for more information.

## 7. ADA Paratransit's Taxis Access Program (TAP)

- **What:** Reduced fare cab transportation. This will allow you to hail a cab within city limits for significantly reduced prices (\$2 for the first \$30 of cab fare per ride, 60 ride limit per week)
- **Who:** ADA Paratransit-eligible riders
- **How:** Call RTA at (800) 606-1282 to sign up for TAP Cards
  - a. For a list of taxi providers, call 311 or visit: <https://www.pacebus.com/tap>