

PCC COMMUNITY WELLNESS CENTER – UTILITY ASSISTANCE

My electricity has been disconnected and I rely on it to power my medical device(s) and/or to manage my health conditions.

If you have a **primary care provider at PCC**, talk to them about **signing a form/letter to the power company** to consider turning your service back on.

I have utility bills that I am unable to pay.

Cook County low-income residents may apply for assistance with electricity, gas, and/or water bills via CEDA / LIHEAP (Low Income Home Energy Assistance Program).

Funds are available typically starting in October annually, and are awarded until they run out.

What Documents are Needed to Apply?

1. Copy of utility bill(s), including the past due amount balance
2. Income amount: Proof of income (last 2 check stubs) and/or benefits award letter for the current year for all household members
3. Social security card or IPIN for all members of the household
4. ID for head of household
5. Proof of date of birth for all adults in the household

There are two ways to apply for CEDA Utility Assistance.

Option 1: Work with an **in-person agency** to fill out an application.
[Strongly Encouraged]

- Scan QR code to see a map.
- Note restrictions below and if an appointment is required.
- Bring all required documents.
- Decision will be made within 30 days of submitting application

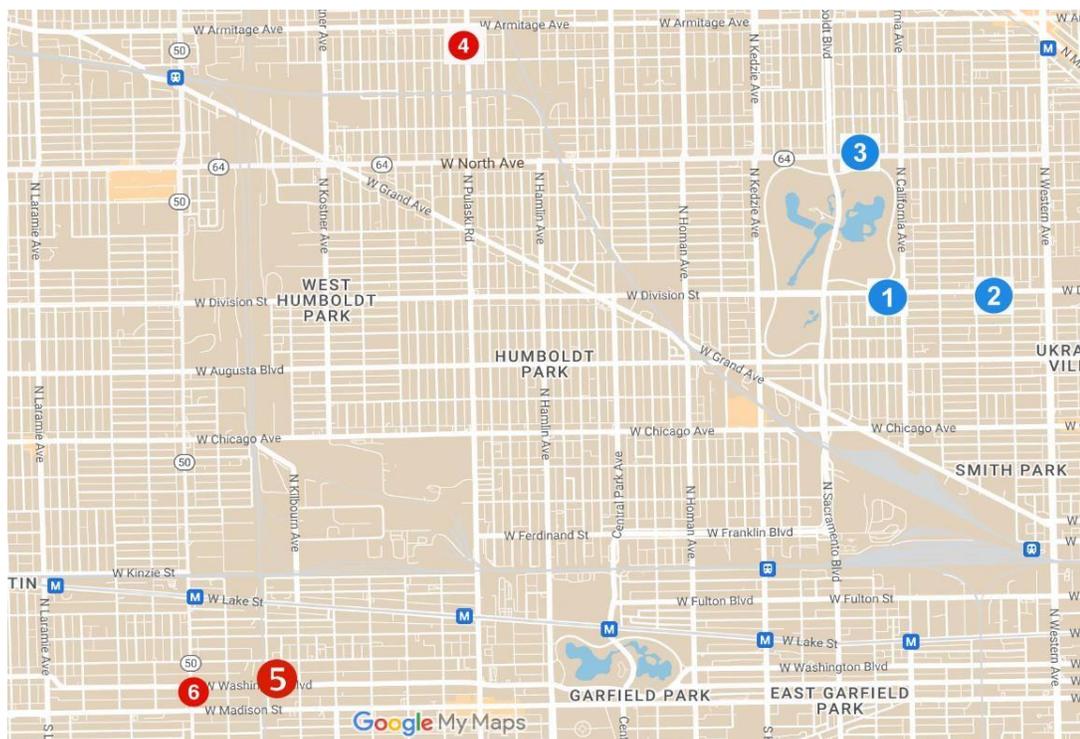


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MAP	Agency Name	Address	Phone	Languages Spoken	Hours	Appointment Required?
1	European American Association	2827 W Division St Chicago	(773) 342-5868 press 3	ENGLISH, HEBREW, HUNGARIAN, POLISH, ROMANIAN, RUSSIAN, SPANISH, UKRANIAN	Monday, Tuesday, Wednesday, and Friday 9:00am–4pm	Appointment required
2	Puerto Rican Cultural Center (PRCC)	2640 W Division St Chicago	(773) 661-2304	ENGLISH, SPANISH	Monday - Friday 9:30am - 12:30pm, 2:00pm - 3:15pm	Appointment required
3	“St. Luke's” Saint Lucas United Church of Christ	2914 W North Ave Chicago	(773) 227-5747	ENGLISH, SPANISH	Monday - Friday 8:30am – 1:00pm	Walk-ins accepted
4	Spanish Coalition for Housing	1922 N Pulaski Rd Chicago	(773) 342-7575	ENGLISH, SPANISH	Monday- Friday 9:00am- 5:00pm	Appointment required
5	Universal Prayer Tower	4540 W Washington Chicago	(773) 378-3464	ENGLISH	Monday Thursday 10:00am - 1:30pm	Walk-ins accepted
6	CRDDC (Chetwyn Rodgers Drive Development Center)	25 N Cicero	(773) 261-6098	ENGLISH	Monday - Friday 10:00am - 5:00pm (Closed for lunch 1:00pm - 2:00pm)	Appointments encouraged
7	Operation Brotherhood	3812 W Ogden	(773) 522-0433	ENGLISH	Monday - Friday 9:30am - 1:30pm	Walk-ins accepted
8	PLCCA	411 West Madison Street, Maywood	(708) 450-3500 ext 225	ENGLISH, SPANISH	Monday - Thursday 8:30am - 3:00pm	Walk-ins accepted

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9	Solutions for Care <i>(Must be 65+ or an adult with disability) (Must be resident of Berwyn, Cicero, Maywood, Melrose Park, Hillside, Broadview, Westchester, Hines, Berkeley, Stone Park, Forest Park, Bellwood.)</i>	7222 Cermak Rd #200, North Riverside	(708) 447-2448	ENGLISH, SPANISH	Call to find out.	Appointment required
10	Oak Park Township <i>(Must be resident of Oak Park or River Forest)</i>	105 S Oak Park Ave, Oak Park	(708) 383-8005	ENGLISH	Monday - Friday 9:30am - 3:00pm	Appointment required
11	Seniors Assistance Center <i>(All ages accepted)</i>	7774 W Irving Park Rd Norridge	(708) 456-7979	ENGLISH, ITALIAN, POLISH	Monday-Friday 8:00am-3:00pm	Appointment required



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Option 2: Complete an Online Application

[Not Encouraged due to 4-6 week processing time]

1. Call the CEDA Energy Assistance Hotline at 1(800) 571-2332 and request a text message for a link to complete the LIHEAP pre-application (“Request for Services”) form online.
2. Complete the online Request for Services form.
3. In 4-6 weeks, CEDA will inform you by email or mail if your request was accepted. They will provide instructions to submit required documentation.
4. Upload digital copies of required documents online, or bring them to an intake site (see above).
5. Once documents are submitted, a decision will be made in 30 days.

Note: As of 2023, it is no longer possible to submit an application over the phone.