

## FIND ALL WEBSITES HERE:

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## FIND A MAP HERE:

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## I am homeless and need help finding long-term housing.

### COORDINATED ENTRY SYSTEM

The Coordinated Entry System is the centralized system that Chicago uses to link people ages 18 and older experiencing homelessness with permanent, supportive housing. To get on the list, you must complete an intake assessment. These can be done at a “homeless access point” listed below. You can also complete the intake over the phone by calling (312) 361-1707, though it is recommended to go in-person to an access point if possible.

To be eligible, you must meet the Department of Housing and Urban Development’s (“HUD”s) **definition of homelessness**, which means you stay in a place not meant for human habitation (such as on the street, in a car, or an abandoned building) or in a shelter. If you report that you stay(ed) at a shelter, they will contact the shelter to confirm. If you report that you stay outside, they will take you on your word.

Once you complete the assessment and are added to the list, ongoing check-ins will be required to confirm that you are still unhoused. Failure to check-in may result in you being removed from the waitlist.

### **\*\*YOU ONLY NEED TO COMPLETE ONE ASSESSMENT AT ONE OF THE BELOW AGENCIES\*\***

1. **WEST: Garfield Service Center at Franciscan Outreach**
    - a. 10 S Kedzie, 60612, 1st Floor, Room 129; (312) 746-5642
      - i. Monday-Friday, 9:00 am-5:00 pm; walk-ins welcome—ask for “Franciscan Outreach” on the first floor.
  2. **SOUTH: Matthew House**
    - a. 3722 S Indiana, 60653; (773) 536-6628
      - i. Monday-Friday 7:00 am – 1 pm; walk in or call to make an appointment
- Follow this website for additional agencies: <https://allchicago.org/coordinated-entry-system/>

## I need help finding affordable or subsidized housing.

### 1. [Chicago Housing Authority \(CHA\)](#)

- a. Subsidized housing in Chicago means your rent is no more than 30% of your income. If approved for a CHA voucher, you are eligible for 1 bedroom for an adult couple and an additional bedroom for every 2 children. For example, a family with 2 adults and 3 children would be eligible for a 3-bedroom apartment, with rent costing 30% or less of your income
- b. Apply online:
  - i. Complete an application for the CHA:
    1. In-person at: 60 E Van Buren St, Chicago, IL
    2. Online at: **CHA's Waitlist Portal** (<https://applyonline.thecha.org/>).
  - ii. For step by step instructions on how to complete the application, visit the "CHA: How to Apply" link at <https://linktr.ee/pcchousing>.
  - iii. If you are homeless, complete the [Coordinated Entry Assessment FIRST](#) (see [section above](#)), and THEN apply for CHA and check the box indicating you are homeless on the application

### 2. [Hispanic Housing Development](#)

- a. Waitlist options available on the website (<https://www.hispanichousingdevelopment.com/properties>)
  - i. Call properties/buildings directly for availability and how to apply
  - ii. Select "Click Here" under the bold word Properties for a PDF list of waitlist properties, which is updated during the first week of each month
  - iii. Main Office Number for General Questions: (312) 602-6500

### 3. [The Resurrection Project](https://resurrectionproject.org/) (<https://resurrectionproject.org/>)

- a. (312) 666-1323
  - i. Pre-Application required to be added to the waitlist
  - ii. Can be submitted online via the website or in-person at The Resurrection Project office locations
    1. 1805 S Paulina St, Chicago, IL 60608
    2. 600 S Wood St, Chicago, IL 60609
      - a. Note: Being added to the waitlist does not guarantee that you are income-eligible for a property
  - iii. Applications are made available to those on the waitlist who are eligible after a property becomes available.
  - iv. The waitlist is often closed, but check on the website for updates.

4. **[Bickerdike Redevelopment Corporation \(https://www.bickerdike.org/\)](https://www.bickerdike.org/)**
    - a. Bickerdike offers affordable housing options in Logan Square, Humboldt Park, and West Town.
      - i. There is a minimum income requirement, geared towards low- to moderate-income families.
      - ii. There are currently no properties with open waitlists. Check website ([bickerdike.org/map-directory/](https://www.bickerdike.org/map-directory/)) for waitlist availability or contact office at (773) 278-5669.
  5. **[Full Circle Communities \(https://www.fccommunities.org/our-communities/\)](https://www.fccommunities.org/our-communities/)**
    - a. Full Circle operates many affordable housing developments throughout Chicago (**Avondale, Logan Square, Jefferson Park, Portage Park, and Brainerd Park**) and the suburbs.
      - i. (312) 530-9600
      - ii. Go to the website above to **browse** properties and then **download** and **print** application materials for your preferred properties (located under downloadable documents). Then **mail** the completed applications via USPS.
  6. **[Mercy Housing \(https://www.mercyhousing.org/find-housing/\)](https://www.mercyhousing.org/find-housing/)**
    - a. Mercy Housing is a large organization that operates many affordable housing developments throughout the US.
      - i. **For current housing opportunities in Chicago**, call Leasing Hotline at (312) 447-5621
      - ii. **For general housing inquiries**, call (866) 338-0557
      - iii. Go to **their website** to search for properties online.
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## I am worried about affording my rent, threatened eviction, or I am having safety/health issues with my housing.

### **Lawyers' Committee for Better Housing** (<https://lcbh.org/get-legal-help/>) **(312) 347-7600**

PCC has a Medical-Legal Partnership with LCBH and can send a referral form on your behalf. LCBH can help Chicago residents with most tenants' rights issues, and can offer other agencies if they are unable to assist. Simply ask your PCC provider about our Medical-Legal Partnership.

1. **[Metropolitan Tenants' Organization](#)**
  - a. To learn more about your rights, (773) 292-4988; Monday-Friday from 1-5 pm
2. **[City of Chicago Renters' Rights Hotline](#)**
  - a. To learn more about your rights, call the Department of Housing Rents Rights Information line at (312) 742-7368 from 8:30 a.m to 4:30 p.m

3. **The Cook County Legal Aid for Housing and Debt**
  - a. For legal help resolving housing and debt issues, call (855) 956-5763; Monday-Friday 9am-4:30 pm.
  - b. This is a free resource available to help landlords and tenants resolve housing and debt issues. All services are available at no cost to Cook County residents and property owners regardless of income, language or immigration status.
  
4. **Rental Assistance Program (RAP)**
  - a. **What:** Provides funding such as payment of future rent or rent arrears to prevent eviction and security deposits in cases of fire, flood, foreclosure, domestic violence, or eviction.
  - b. **Who:** Chicagoans who classify as from a low-income household that are at risk of becoming homeless.
  - c. **How:** Apply online at [https://chicago.gov/city/en/depts/fss/provdrs/serv/svcs/how\\_to\\_find\\_rentalassistanceinchicago.html](https://chicago.gov/city/en/depts/fss/provdrs/serv/svcs/how_to_find_rentalassistanceinchicago.html)