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FIND A MAP HERE:

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I am homeless and need help finding immediate shelter.

CALL 311 FOR SHELTER PLACEMENT

Most shelters in the city **do not accept walk-ins**, so calling **311** is the best way to access a bed. The city will try to match you with a shelter, and they will call you back to arrange **pick-up**.

If you call from West Suburban Medical Center, 311 can use a Chicago address across the street for pick-up so you still qualify as “within the city of Chicago.”

NOTE: 311 calls are based on bed availability and may not immediately result in shelter placement.

SHELTERS THAT ACCEPT WALK-INS

For ADULTS AGES 24 AND ABOVE:

1. [Pacific Garden Mission](#)
 - a. (312) 492-9410; 1458 S Canal St
 - i. Adults and children (men are separated from women & children)
 - ii. Proof of ID required
 - iii. You can call ahead and ask if there are open beds, but they will not hold beds.
 - iv. Note: This is a Christian shelter and guests may be asked to participate in religious services.

SHELTERS THAT ACCEPT WALK-INS (continued)

For YOUTH AGES 18-24:

1. La Casa Norte – Several Locations

- a. Call ahead to inquire about open emergency shelter beds at the following locations on Monday – Friday, 9 am – 6 pm.
- b. Or, walk-ins are accepted at 3533 W. North Ave, Chicago, IL 60647
 - i. Back of the Yards: 1736 W 47th St, (773) 276-4900 x251
 1. Monday – Sunday, 9 pm – 9 am
 - ii. Logan Square: 1940 N California Ave, (773) 276-4900 x290
 1. Monday – Friday from 9 am – 8 am
 2. Saturday & Sunday all day
 - iii. Logan Square Pregnant & Parenting: 1942 N California Ave, (773) 276-4900 x292
 1. Monday – Sunday from 7 pm – 9 am

2. “The Crib” at The Night Ministry

- a. 1745 N Ashland Avenue, Suite 2000, Chicago IL 60622, (773) 506-4100
 - i. Required to call ahead to inquire about shelter availability
 - ii. Call Youth Outreach Services for additional support at (773) 506-3122

3. Streetlight Chicago

- a. <https://www.streetlightchicago.org/>
- b. This website provides up-to-date information on shelters, health clinics, emergency beds, mental health services, and more for young adults in Chicago with unstable housing
- c. Scan QR code/visit link tree above to download their free app (on the App store or Google Play)

For YOUTH UNDER AGE 18, call the National Runaway Safeline at (800) 786-2929.

For PEOPLE LEAVING AN UNSAFE RELATIONSHIP:

- **Call the Illinois Domestic Violence Hotline at (877) 863-6338**
- **And/or call the National Domestic Violence Hotline at 1-800-799-7233.**
- **See the PCC Safety Resources guide in the PCC patient portal or ask any PCC team member**

For FAMILIES:

- PCC is not aware of current walk-in options for families. Please call 311 for assistance with emergency housing for families with adults and children. They will connect you with same-day options, if possible.

A regular shelter cannot accommodate my medical needs.

If you have a **primary care provider at PCC**, talk to your doctor about **The Boulevard**, a shelter option that may be able to accommodate your **medical condition**.

I am looking to find a Day Center (place to eat, work with a case manager, etc).

1. **Northside Housing and Support Services**
 - a. 4410 N Ravenswood Ave #101, Chicago, IL 60640
 - i. Walk-in Monday – Friday, 9 am – 4 pm
 - ii. Send an email to support@northsidehousing.org
 - iii. Call (773) 244-6401 ext. 108 or ext. 121
 - b. To Enroll: Bring ID, Social Security Card, 90 days proof of income & homeless verification
 - c. The Day Support Services Center (DSSC) at North Side Housing and Supportive Services (NSHSS) offers case management (housing applications and resources) and support (clothing closet, food pantry) for people who are experiencing homelessness, facing imminent eviction, or fleeing domestic violence.
2. **Broadway Youth Center**
 - a. 1023 West Irving Park, Chicago, IL 60613, (773) 388-1600.
 - b. Drop in hours are:
 - i. Monday, Tuesday and Friday, 9 am-3 pm
 - ii. Wednesday, 1 pm-5 pm
 - c. Ages 12-24
 - d. Supportive services, a health clinic, and activities for LGBTQ teens or young adults who experiencing homelessness or housing instability
3. **City of Chicago Community Service Centers**
 - a. Offers clothing, referrals and resources to shelters, food pantries, housing application assistance, substance abuse treatment, veteran services, and workforce development.
 - b. City residents who need assistance can drop in or schedule an appointment in advance Monday-Friday, 9 a.m. to 5 p.m. at the following locations:
 - i. **Garfield Community Service Center**
 1. (312) 746-5400; 10 South Kedzie Avenue, Chicago, IL 60612
 - ii. **Dr. Martin Luther King Community Service Center**
 1. (312) 747-2300; 4314 South Cottage Grove, Chicago, IL 60653
 - iii. **North Area Community Service Center**
 1. (312) 744-2580; 845 West Wilson Avenue, Chicago, IL 60640
 - iv. **South Chicago Community Service Center**
 1. (312) 747-0500; 8650 South Commercial Avenue, Chicago, IL 60617
 - v. **Trina Davila Community Service Center**
 1. (312) 744-2014; 4312 West North Avenue, Chicago, IL 60639.
4. **Shower Up**
 - a. <https://showerup.org/chicago-calendar>
 - b. Free service in Chicago that provides clean towels and toiletries as well as new socks and underwear as supplies last
 - c. Visit this website, or scan QR code (above) for calendar with upcoming Shower Up event and address information.