

Celebrating **25** years of providing care centered around you



2017  
Annual Report



## Board of Directors

PCC is led by a Board of Directors that includes patients and local residents who actively shape the organization.

### Chairperson

Ronald Austin, Jr.

### Vice Chairperson

Carolyn Fitzpatrick, M.D.

### Treasurer

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Melinda Malecki

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Teresa Reyes  
Shawnda Steer  
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## Executive Leadership

### President and Chief Executive Officer

Robert J. Urso

### Chief Operating Officer

Lynn Hopkins

### Chief Medical Director

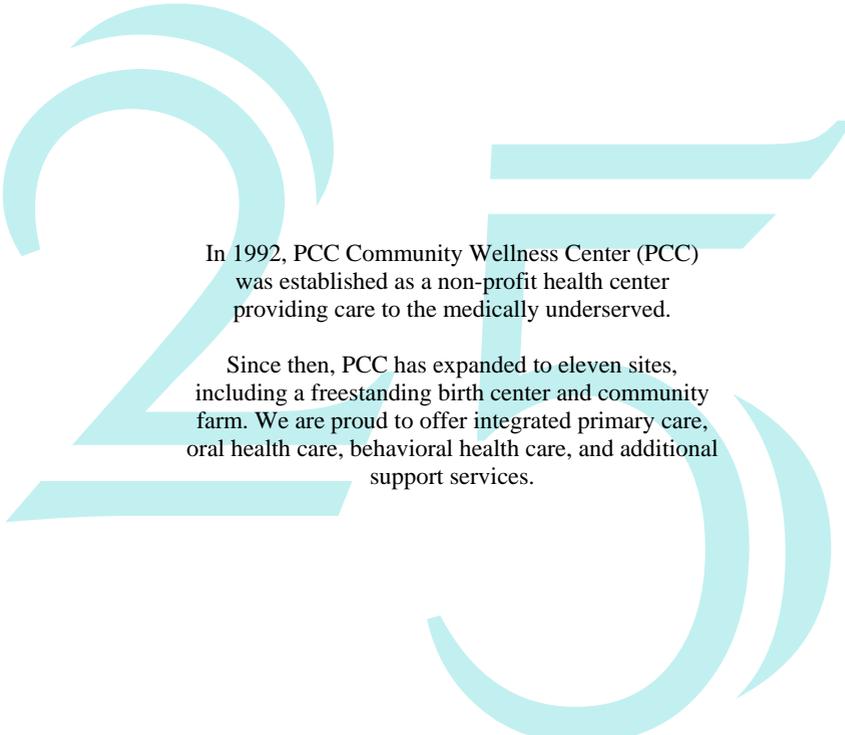
Paul Luning, M.D.

### Chief Financial Officer

Patrick Garrick

### Chief Population Health Officer

Katherine Suberlak



In 1992, PCC Community Wellness Center (PCC) was established as a non-profit health center providing care to the medically underserved.

Since then, PCC has expanded to eleven sites, including a freestanding birth center and community farm. We are proud to offer integrated primary care, oral health care, behavioral health care, and additional support services.

### Our Mission

PCC's mission is to improve health outcomes for the medically underserved community through the provision of high quality, affordable, and accessible primary health care and support services. Anchored with family medicine, we are committed to serving the needs of all people in all stages of life.

### Our Communities

PCC primarily serves the Chicago West Side and Northwest Side communities of Austin, Belmont-Cragin, Dunning, East Garfield Park, Hermosa, Humboldt Park, Logan Square, Montclare, North Lawndale, West Garfield Park, West Town, and the near west suburbs of Berwyn, Cicero, Maywood, Melrose Park, and Oak Park. According to the U.S. Health Resources and Services Administration, many of PCC's service areas are classified as Medically Underserved Areas where residents lack adequate access to primary care and preventative services.

### Our Hospital Partners

PCC has established partnerships with many community organizations, including four community hospitals: West Suburban Medical Center, Westlake Hospital, Norwegian American Hospital, and Loretto Hospital. By maintaining these partnerships, PCC is able to exchange information, identify challenges within the community, and increase access to care.

### Our Accreditations

PCC strives to meet the standards set by the leading health care organizations in order to ensure optimal operations. Since 2008, PCC has successfully achieved accreditation from The Joint Commission, the premier accrediting body in the nation. Since 2014, The Joint Commission has certified PCC as a Primary Care Medical Home. In addition, five PCC sites are designated by the National Committee for Quality Assurance as Patient-Centered Medical Homes (PCMH). Each designation demonstrates PCC's commitment to patient-centered care. Key patient-centered initiatives include care coordination, electronic health records, and team-based care.

Dear Friends and Supporters,

This year marks PCC's 25th anniversary as a non-profit community health center and we could not be more proud of how far we have come. In this annual report, we highlight our 11 health centers and innovative support services. In our 25th year, we celebrate PCC's growth, achievements, and milestones as we continue to make a powerful difference in the communities we serve. It is a time to not only reflect on what we have accomplished, but prepare for PCC's future. For example, PCC will be increasing engagement in advocacy efforts, shifting from a fee-for-service to a value-based contracting model, and focusing on refining services, such as our Chemical Dependency Program.



The changing health care environment is inspiring community health centers across the nation to engage in advocacy. PCC is responding to this shift through our own purposeful support of local, state, and federal legislative policies and actions. To this end, PCC has established the PCC Advocacy Committee to engage with our community and political leaders to ensure health equity. We have a responsibility to promote policies and actions that improve individual and population health and oppose those that put our patients and communities at risk. By acknowledging the social determinants of health, we know we must speak up for our patients, staff, and community.

We also need to be able to compete in the health care environment. Therefore, we are entering into value-based contracts with our payors. This model represents an evolution in clinical and payment methodologies that create quality and cost outcomes, foster greater accountability, and take advantage of innovations in medical technology. This model will help PCC lower health care costs, increase overall access to care, and improve outcomes for our patients.

Lastly, we are embarking on a strategic planning process for our behavioral health program, which will help expand and refine the services this program provides. Through this program, we provide integrated behavioral health services, including medication-assisted treatment for substance abuse and opioid use disorders through our Chemical Dependency Program. As we are in the epicenter of Chicago's opioid epidemic, the need for these services is expanding at a rapid pace and PCC is positioning itself to deliver care in response.

As 2017 ends, we would like to thank all of our employees, donors, and partners who have helped celebrate our success over the past 25 years and who have helped position us for continued service within the community. Our continued demand for and breadth of our services continues to increase. Thank you for helping PCC fulfill its mission.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald Austin, Jr.".

Ronald Austin, Jr.  
Chairman of the Board of Directors

A handwritten signature in black ink, appearing to read "Robert J. Urso".

Robert J. Urso  
President and Chief Executive Officer

**P**CC has had the privilege of Lynn Hopkins' support, guidance, and leadership for over twenty-five years. As Chief Operating Officer, she is a vital component of PCC's history. In Lynn's early career, she desired to work where "good people were doing good things." This led her to West Suburban Medical Center where she began her career in health care administration. Lynn was impressed with the mission-driven dedication of the leaders who transitioned the Parent Child Center of the hospital to PCC Community Wellness Center. When PCC was incorporated in 1992, Lynn transitioned as one of its first employees.

Through Lynn's involvement in all aspects of administration, she absorbed a wealth of knowledge about community health. She took on various program management roles and quickly became an essential leader at PCC. As Chief Operating Officer, Lynn has overseen significant operational changes to PCC's model of care, such as the implementation of team-based care, integration of electronic health records, and expansion of care coordination. In all cases, she aims to increase access to services while emphasizing the importance of the patient experience. Lynn understands how crucial it is for patients to have a provider who is reassuring and who can take the time to explain diagnoses, procedures, and treatment options. Lynn has stated, "I want to ensure patients enter a health care system in which they are treated kindly and feel their needs are understood."



Lynn Hopkins, MS,  
Chief Operating Officer

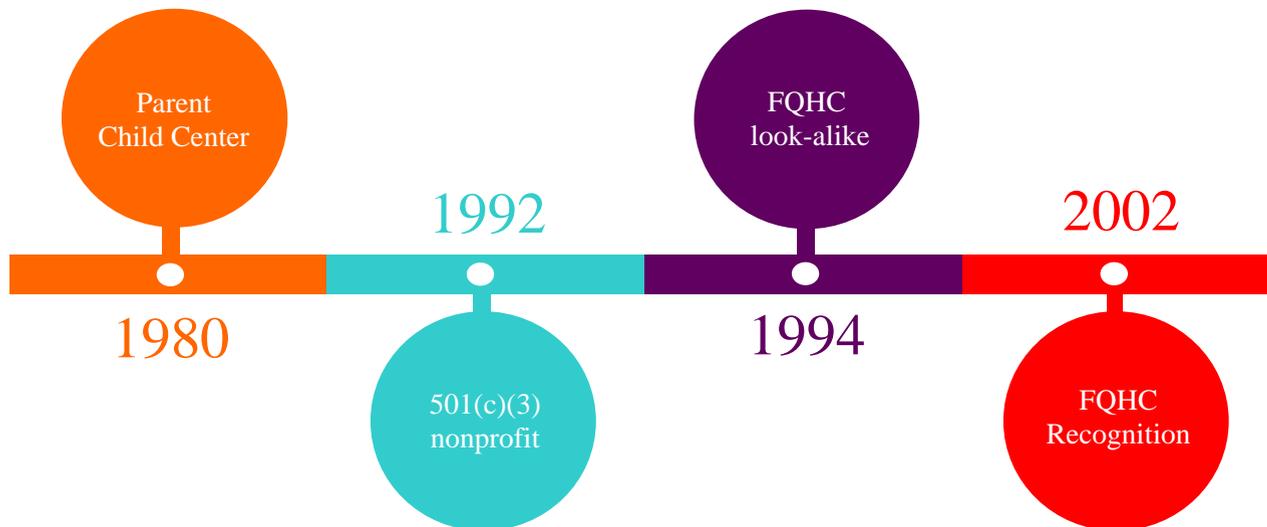
PCC is fortunate to have Lynn at the forefront of our growth, leading with extreme diligence, creativity, and foresight. "I trust in her every day to maintain staff morale while attending to patient care and organizational viability. Lynn is a vital component of PCC's history and I am confident that she will continue to offer meaningful contributions to PCC that will create positive population-based outcomes within our community," says Robert Urso, President and CEO.

# PCC Lake Street Family Health Center

14 Lake Street  
Oak Park, IL 60302  
(708) 383-0113

PCC began in 1980 as the Parent Child Center, which consisted of a three-room clinic of West Suburban Medical Center that offered prenatal, postpartum, and infant care for underserved residents of Chicago's impoverished Austin community.

A Federally Qualified Health Center (FQHC) look-a-like operates and provides services consistent with Health Center Program requirements but does not receive Health Center Program funding.



This year marks the official beginning of PCC operating as an independent, 501(c)(3) nonprofit organization. Nonprofit organizations are tax-exempt under Internal Revenue Code Section 501(c)(3) as public charities providing a public benefit.

In 2002, PCC received full FQHC recognition and funding. FQHCs, also known as community health centers, provide comprehensive, cost effective and high-quality primary health care services to all patients, regardless of their insurance status or ability to pay.



**1994** PCC established the Maternal Child Health Fellowship, a competency-based program that teaches skills in management of high-risk obstetric and newborn patients in under-resourced populations. PCC currently offers two Maternal Child Health Fellowships, one with a focus on surgery and one focusing on faculty development.

**1994** PCC began training residents in family medicine and community health through West Suburban Medical Center's Residency Program.

**2013** Second floor and waiting room renovations were completed (*total renovation \$2.1 Million*)

**2013** Recognized as a Patient-Centered Medical Home by the National Committee for Quality Assurance

**2015** Renovations to first floor completed (*total renovation \$419,628*)



# PCC Austin Family Health Center

5425 West Lake Street  
Chicago, IL 60644  
(773) 378-3347

**1997** PCC opened its second facility in the Austin community. PCC Austin Family Health Center was originally located at 335 North Mason, Chicago, IL 60644.

**2010** PCC Austin Family Health Center unveiled its newly constructed 18,300 square-foot facility, located at 5425 West Lake Street, Chicago, IL 60644 (*total construction \$6 Million*). Expanding this facility was vital in order for PCC to continue to meet the needs of the Austin community. With 15 exam rooms and space for supportive programs such as behavioral and oral health care services, this facility pioneered a period of expansive organizational growth for PCC.



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## Achievements

**2010** Received “Gold” Leadership in Energy and Environmental Design (LEED) from the U.S. Green Building Council

**2011** Received the Richard Driehaus Foundation Award

**2013** Recognized as a Patient-Centered Medical Home by the National Committee for Quality Assurance

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**2015** The PCC Austin Farm, once an 8,000 square-foot vacant lot across the street from PCC Austin Family Health Center, was transformed into a community farm that showcases local and sustainable food practices, while promoting health and wellness. PCC is dedicated to addressing the need for affordable, healthy foods in Austin and expects the PCC Austin Farm to remain a dependable resource for patients and community members. Inside the farm, an all-season hoop house grows multiple varieties of produce, while raised garden beds surrounding the structure are filled with vegetables such as collard greens, sweet potatoes, and giant zucchinis. Produce is sold weekly between June and October at the PCC Austin Farm Stand. The farm stand sells produce at a low price and offers various payment options such as LINK, Senior Farmers’ Market Nutrition Program vouchers and Women, Infants and Children (WIC) farmers’ market coupons.

# PCC Clinic at The Boulevard

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3456 West Franklin Boulevard  
Chicago, IL 60624  
(773) 533-6013



**1999** PCC Clinic at the Boulevard became a local resource for the homeless, solely serving residents of The Boulevard.

The Boulevard (previously Interfaith House) is a homeless respite center located in Humboldt Park that fills a critical gap in health care, housing, and social support services for homeless individuals who have been discharged from area hospitals and emergency shelters. PCC provides comprehensive primary care and integrated behavioral health services for residents on-site at The Boulevard.

# PCC Erie Court Health Center

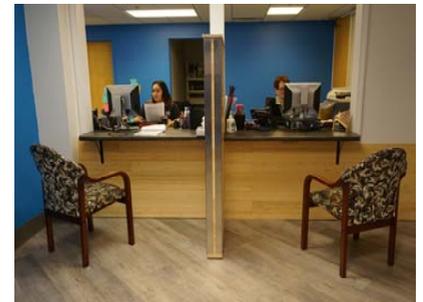
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1 Erie Court, Suite 6040  
Oak Park, IL 60302  
(708) 386-1301

**2004** PCC Erie Court Health Center became operational in partnership with West Suburban Medical Center.

Located within the professional office building of the hospital, this clinic caters only to obstetric and gynecological patients. Our OB/GYNs offer labor and delivery care in the hospital's Family Birth Place.

**2017** Renovations to expand PCC Erie Court Health Center were completed in order to accommodate growing patient volume.



**A** physician at PCC Erie Court Family Health Center, Dr. Yam-Shun Tong, works in partnership with Dr. Bertha Lopez, Dr. Melissa Beally, and their clinical support staff. Dr. Tong works hard and tirelessly, ending days in the clinic with evening call hours for his obstetric patients. He always puts his patients first, whether during a busy clinic day or even on a day off. "There are numerous times when Dr. Tong has gone out of his way to see patients who are not even on his schedule and just show up so he can help them," shares Dr. Lopez. He has been known to come into the office at the last minute in order to see patients that present acutely, providing either immediate care or the appropriate referral to meet their needs. Unless he is out of town, Dr. Tong considers himself on-call twenty-four hours a day, seven days a week.

Dr. Tong has been a physician for thirty years, an expert in his field among his colleagues. He is the "go-to" person for many doctors at West Suburban Medical Center, often consulted with for gynecological issues, complicated cases, and patients who are uninsured.

# PCC Salud Family Health Center

5359 West Fullerton Avenue  
Chicago, IL 60639  
(773) 836-2785



**2003** PCC opened PCC Salud Family Health Center in Belmont-Cragin. The center's service area primarily includes four densely populated Chicago communities that surround the facility, including Belmont-Cragin, Hermosa, Humboldt Park and Logan Square.

**2013** PCC Salud Family Health Center renovations unveiled a new look for the center (*total renovation \$2.1 Million*). Renovations were made possible by a \$691,299 capital grant that PCC was awarded in 2012 from the Illinois Capital Development Board through the Community Health Center Construction Grant Program, and by a New Market Tax Credit Transaction in the amount of \$1,320,000 by JP Morgan Chase Bank.

**2016** Received "Silver" Leadership in Energy and Environmental Design (LEED) from the U.S. Green Building Council

**2017** Applied for recognition as a Patient-Centered Medical Home by the National Committee for Quality Assurance



**A**s the new medical director for PCC Salud Family Health Center, Dr. Thomas O. Kim has made it his goal to help support staff to care for patients in all aspects of life, and to maintain patient loyalty and continuity of care. "The people who make PCC Salud Family Health Center successful are the frontline staff and providers. They are incredibly dedicated and deeply care about this community. My role is to support them and to make sure things run smoothly here so that we can focus on making sure our patients live a healthy life, as holistically as possible," says Dr. Kim. Office Manager, Jessica Cordova stresses that Dr. Kim is very organized and takes pride in his work. "When he first joined PCC, we were experiencing connectivity issues with our electronic medical records system. He promptly arranged huddles to keep us updated with progress. At that point, I realized he was the missing piece to our group."

Dr. Kim has been in a health center setting for over 10 years, training and building professional expertise to best care for underserved communities. He is fluent in Korean and has learned Spanish during residency to be able to better build relationships with patients. Dr. Kim's passion for medicine has motivated him to co-host a podcast on primary care innovation called "Review of Systems" and contribute to the Policy Prescriptions' health policy blog.

# PCC South Family Health Center

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6201 Roosevelt Road  
Berwyn, IL 60402  
(708) 386-0845

**2006** PCC South Family Health Center first opened at 6030 West Roosevelt Road, Oak Park, IL 60304.

**2011** PCC South Family Health Center relocated to a newly renovated 18,500 square-foot facility (*total renovation \$4.7 Million*). This facility has increased community access to primary care services, expanded behavioral health services, and introduced new oral health care services.

**2012** PCC South Family Health Center began providing oral health services for patients in state-of-the-art dental suite.



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## Achievements

**2012** Received “Good Neighbor Award” by the Chicago Association of REALTORS

**2012** Received “Gold” Leadership in Energy and Environmental Design (LEED) from the U.S. Green Building Council

**2012** Designated as “Berwyn Historic Landmark” by the Berwyn Historic Preservation Commission

**2013** Recognized as a Patient-Centered Medical Home by the National Committee for Quality Assurance

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**2013** PCC received unanimous approval from the Illinois Health Facilities and Services Review Board to establish Illinois’ first freestanding birth center at PCC South Family Health Center.

**2014** The Birth Center at PCC opened its doors on October 15, 2014. The Birth Center at PCC is a home-like facility separate from a hospital where low-risk women can give birth with minimal medical intervention. The center is a supportive, family-friendly environment that minimizes use of technology while remaining safe and cost effective. The birth center is licensed by the Illinois Department of Public Health (IDPH) and is accredited by the Commission for the Accreditation of Birth Centers (CABC), an organization dedicated to optimizing birth center operations. The center serves as a leader in providing the birth center model of care throughout the state. In addition, it is one of only a small handful of centers associated with an FQHC nationwide.

# PCC Melrose Park Family Health Center

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1111 Superior Street, Suite 101  
Melrose Park, IL 60160  
(708) 406-3040

**2007** PCC North Avenue Family Health Center located at 675 West North Avenue, Melrose Park, IL 60160 became operational in partnership with Gottlieb Memorial Hospital.

**2012** PCC North Avenue Family Health Center relocated to 1111 Superior Street Suite 207, Melrose Park, IL 60160 in partnership with Westlake Hospital, changing the name of site to PCC Melrose Park Family Health Center. Later that year, the center relocated from Suite 207 to Suite 101 in the Westlake Hospital's professional office building. In addition to providing the same comprehensive primary care services including obstetrics and gynecology, PCC Melrose Park Family Health Center now has the ability to offer primary care services for Westlake Hospital's Emergency Department patients who are triaged and determined to not be in need of emergent care.

**2013** Facility renovations completed (*total renovation \$150,000*)

**2015** Recognized as a Patient-Centered Medical Home by the National Committee for Quality Assurance



# PCC West Town Family Health Center

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1044 North Mozart Street, Suite 100  
Chicago, IL 60622  
(773) 292-8300

**2001** PCC West Town Family Health Center located at 1044 North Francisco Avenue, Chicago IL 60622 became operational in partnership with Norwegian American Hospital.

**2013** PCC West Town Family Health Center relocated from Suite 203 to Suite 100 within the hospital's professional office building.

**2013** Recognized as a Patient-Centered Medical Home by the National Committee for Quality Assurance

**2017** Renovations to PCC West Town Family Health Center were completed by Norwegian American Hospital. The expansion added three exam rooms, a behavioral health room, conference room, lab waiting area, medication room, preceptor office, and a larger patient waiting area.

**2017** PCC began training residents in family medicine through Norwegian American Hospital's Family Medicine Residency Program.



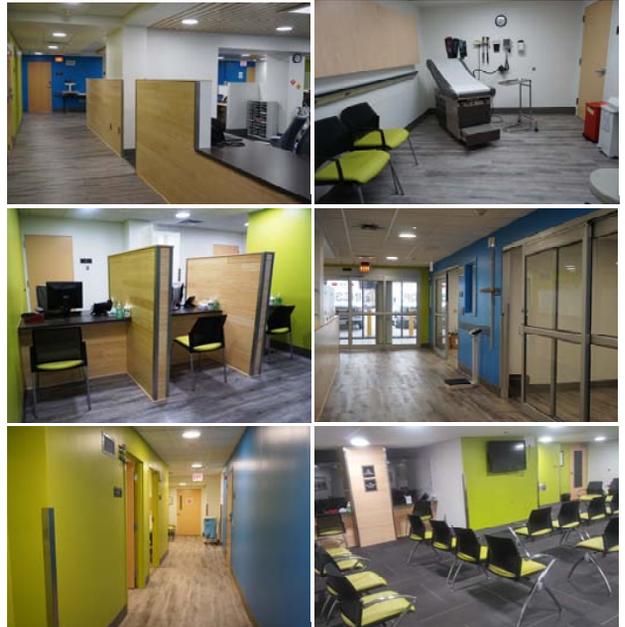
**D**uring November 2017, staff from PCC West Town Family Health Center joined Norwegian American Hospital to welcome evacuees from Puerto Rico needing assistance finding community and health care services. Staff welcomed individuals in the Welcome Center for Puerto Rican Evacuees in the Humboldt Park Field House.

The Chicago communities of Humboldt Park, Logan Square, and West Town are expected to receive an influx of evacuees in the wake of Hurricane Maria. PCC West Town Family Health Center provides primary care and behavioral health services to these communities that have a significant Puerto Rican population.



# PCC Walk-In Wellness Center at West Suburban Medical Center

3 Erie Court, Suite 1300  
Oak Park, IL 60302  
(708) 406-3929



**2013** PCC Walk-In Wellness Center at West Suburban Medical Center became operational, providing urgent care. This center is an alternative to the emergency department and takes walk-in appointments.

**2013** PCC's Sports Medicine Clinic opened to provide primary care sports medicine and musculoskeletal services.

**2015** PCC's Ultrasound Clinic opened in order to complement our comprehensive prenatal care. Services include ultrasounds, antenatal testing, and pre-operative evaluations for pregnant patients. The clinic is operated by PCC providers and Maternal Child Health Fellows.

**2016** In response to the high-risk associated with substance abuse disorders, PCC established a Chemical Dependency Clinic at PCC Walk-In Wellness Center at West Suburban Medical Center. The clinic opened on July 1, 2016 providing access for Suboxone treatment by physicians with Drug Addiction Treatment Act waivers. The Chemical Dependency Clinic promotes Screening, Brief Intervention, Referral to Treatment (SBIRT), access to Medication Assisted Treatment (MAT), and specialty substance abuse counseling from behavioral health consultants with a Certification in Alcohol and Drug Counseling (CADC). Through a comprehensive integrated approach, patients receive behavioral health, medical interventions, and care management services to treat opioid dependence.

**2017** Renovations at PCC Walk-In Wellness Center at West Suburban Medical Center were completed after receiving Health Infrastructure Investment Program grant funding from the U.S. Department of Health & Human Services Health Resources and Services Administration (total renovation \$1,000,000).

**2017** The Chemical Dependency Clinic expanded to offer combined prenatal care and substance abuse treatment for pregnant women. In this program, the treatment of heroin, alcohol, and prescription drug abuse is offered through safe, MAT with buprenorphine and substance abuse counseling. Patients visit weekly, are given ultrasounds, and deliver their babies at West Suburban Medical Center with a PCC physician.



**Ken, Patient**

"I am 62 and started using heroin when I was 17. It cost me everything I had. I've been on Suboxone now for almost one year and have been clean ever since. I found that here at PCC, no one is judgmental and they make a real effort to provide you with every resource that is available. It's just up to you to take advantage of it and try to help yourself."



**Dr. Kathleen McDonough, Family Medicine Physician**

"Ken is someone who I think has been wildly successful at the Chemical Dependency Clinic. Not a visit goes by where I don't tell him how proud I am of how far he has come. I saw him at what I consider the lowest of lows, and to see him now thriving is really a testament to the services we provide and the team that we have."

# PCC Community Wellness Center at Loretto Hospital

645 South Central Avenue, Suite 600  
Chicago, IL 60644  
(773) 537-0020

**2013** A New Access Point grant from the U.S. Department of Health & Human Services Health Resources and Services Administration was awarded to establish PCC Community Wellness Center at Loretto Hospital.

**2014** PCC Community Wellness Center at Loretto Hospital located at 645 South Central Avenue, Chicago, IL 60644 became operational providing comprehensive primary care and behavioral health services.

**2017** Applied for recognition as a Patient-Centered Medical Home by the National Committee for Quality Assurance



# PCC Community Wellness Center at Steinmetz

3030 North Mobile Avenue  
Chicago, IL 60634  
(773) 622-5679

**2015** On July 27, 2015, a New Access Point grant from the U.S. Department of Health & Human Services Health Resources and Services Administration was awarded to PCC to establish a school-based community health center at Steinmetz College Prep High School. PCC Community Wellness Center at Steinmetz became operational within the school on November 16, 2015.

**2016** PCC Community Wellness Center at Steinmetz was licensed as a School Based Health Center by the Illinois Department of Public Health.

**2016** After operating within a temporary space inside the high school, PCC unveiled its newly renovated 4,500 square-foot facility located at 3030 North Mobile Avenue, Chicago, IL 60634. With separate entrances for students and the community, the health center offers comprehensive primary and behavioral health care.

**2017** Applied for recognition as a Patient-Centered Medical Home by the National Committee for Quality Assurance



**A**fter arriving from Peru as a teen, Dr. Vanessa Villacorta-Sierra attended Steinmetz College Prep High School, went on to study medicine, and is now a Family Medicine Physician and the Clinic Coordinator at PCC Community Wellness Center at Steinmetz. She knew she wanted to be in a place where she was needed and could make a significant impact in the lives of others. Dr. Villacorta-Sierra truly enjoys working with students with whom she can relate to. Many Steinmetz students are affected by trauma, so an ACE (adverse childhood events) screening plays a large role in assessing and assisting these students at every visit. “There are a lot of challenged home situations that these kids face, which increases their rate of anxiety and depression,” says Dr. Villacorta-Sierra. “Because of our presence at Steinmetz, I hope that a few more kids have not ended their lives and they have seen that they can get better with help, therapy, and medical care, so that hopefully, they can become healthy, productive members of our society.”

Dr. Villacorta-Sierra is committed to providing trauma informed care for students, as well as providing health maintenance and prevention, reproductive health, and maternal child health to both students and the community. She is also active in Belmont-Cragin Community Initiative meetings.

## Health Care Services

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- Pediatric and adolescent care, including well-child exams, immunizations, lead screening, and school physicals
- Women's care, including pap and breast screening, family planning, and birth control
- Maternal child health care, including prenatal and postnatal care
- Adult and senior care, including disease screening, treatment, and prevention
- Behavioral health services
- Chemical Dependency Program
- Dental care and referrals
- In-patient care at West Suburban Medical Center, Westlake Hospital, Norwegian American Hospital, and Loretto Hospital
- Labor and delivery in the hospital or Birth Center at PCC

### Behavioral Health at PCC

At PCC, social workers and psychiatric providers deliver behavioral health and wellbeing services to patients. The goal of PCC's behavioral health program is to work with patients to support them in reaching their desired goals. A behavioral health professional can meet with an individual to discuss social and emotional needs. The following services are provided through the program:

- Individual, couple, and family counseling
- Substance abuse and opiate dependence treatment
- Psychiatric medication management
- Parenting support
- Resource linkage
- Support groups

## Support Services

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- Health education and community outreach services
- Nutrition and childbirth education classes
- Free books at well-child visits
- PCC Austin Farm and summer farm stand
- Assistance with WIC forms
- Transportation and prescription assistance for those who qualify
- Referrals to other community resources
- Legal assistance to address serious housing issues that negatively impact health

### Dental at PCC

Oral health care is integrated with primary care at PCC's two state-of-the-art dental clinics. PCC provides preventative screenings, sealants, health education, nutritional counseling, oral prophylaxis, and topical fluoride. Staff run diagnostic x-rays to screen for caries, periodontal disease, injury, or impairment. In response to deficiencies, dentists perform fillings, nonsurgical endodontics, extractions, and periodontal therapies. Oral health risk assessments are performed on each patient and oral hygiene instruction is provided by dental staff.



**PCC Austin Dental**  
5425 West Lake Street  
Chicago, IL 60644

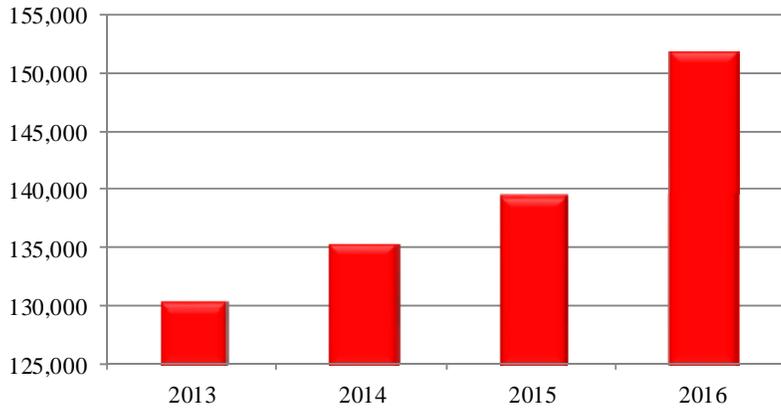
Located on the 2nd floor  
of the PCC Austin Family  
Health Center  
(773) 413-1920

**PCC South Dental**  
6201 Roosevelt Road  
Berwyn, IL 60402

Located on the 2nd floor  
of the PCC South Family  
Health Center  
(708) 406-3047

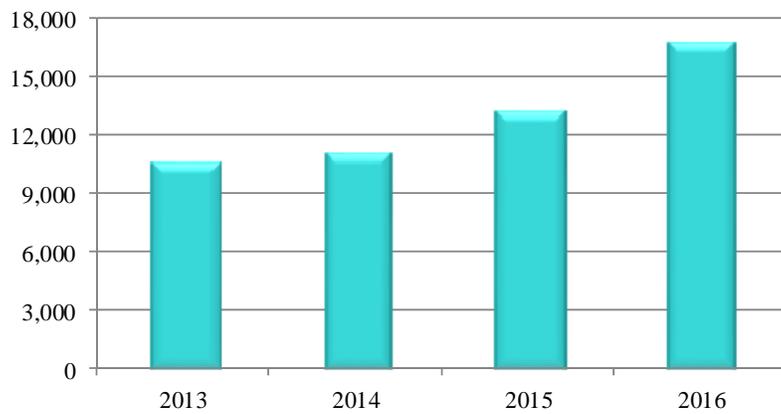
# 2016 Patient Data

## Medical Visits

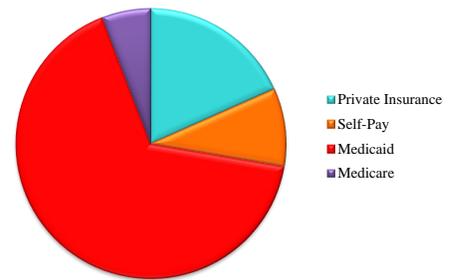


48,357  
Total Patients

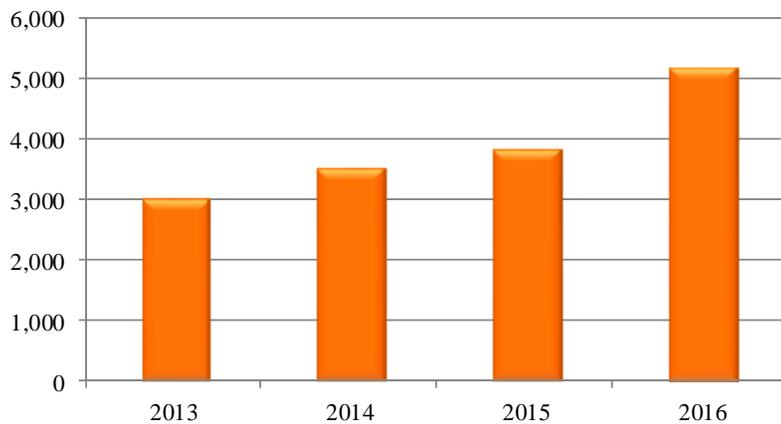
## Behavioral Health Visits



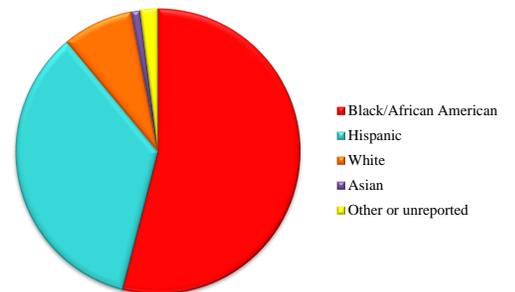
## Payor Mix



## Dental Visits



## Patient Demographics



# Funders and Donors

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## Fiscal Year 2017 Donors (July 1, 2016—June 30, 2017)

### \$100,000 & above

Access Community Health Network  
 City of Chicago  
 Department of Health and Human Services, Health Resources and Services Administration  
 Healthy Communities Foundation (formerly The Arthur Foundation)  
 Humana Foundation  
 Illinois Department of Public Health  
 PCC Foundation  
 Westlake Health Foundation  
 Westlake Hospital

### \$50,000 - \$99,999

The Chicago Community Trust  
 The Crown Family  
 Lloyd A. Fry Foundation

### \$10,000 - \$49,999

American Association of Birth Centers

The Boulevard of Chicago  
 Community Mental Health Board of Oak Park Township  
 Dr. Scholl Foundation  
 Grant Healthcare Foundation  
 Illinois Community Health Foundation  
 Karen Colina Wilson Foundation  
 Northwestern University – Feinberg School of Medicine  
 Norwegian American Hospital  
 Polk Bros. Foundation  
 Village of Oak Park

### \$1,000 - \$9,999

The Community and Economic Development Association of Cook County - Women, Infants and Children (CEDA-WIC)  
 The Donley Foundation  
 Elizabeth Morse Charitable Trust  
 Betty Nash Luning and Thomas Luning  
 kCura

Oak Park-River Forest Community Foundation  
 Michael Reese Health Trust

### \$0 - \$999

First Congregational Church of Wilmette  
 Dan and Sarah Knight  
 Unity Temple Unitarian  
 Universalist Congregation  
 Shawnash Institute

### In-Kind Donations and Service

Kelly Calvillo  
 Denise Delves  
 Lesley Kennedy  
 Magnolia Pharmacy Consulting Services  
 Oak Park Women's Guild  
 Eusebia Querishi  
 Lori Ramos  
 Rachel Rice  
 Rachel Sabino  
 Karen Scott

Audrey Stillerman  
 Sondae Stevens  
 Ulta Beauty  
 Watson Chiropractic

### An additional thank you to the following groups of individuals who volunteered at the PCC Austin Farm

Lions Club International  
 Chicago Freedom School  
 Humana  
 PCC Staff

## 2016 Gala Donors

### \$10,000 - \$49,999

West Suburban Medical Center

### \$1,000 - \$9,999

Barry and Kimberly Fields  
 BMO Harris Bank  
 Dabrowski Maintenance Service  
 Family Health Network  
 Manske, Dieckmann, Thompson Architecture Interiors  
 Mark Glazer  
 Harmony, A WellCare Company  
 Madison Construction / Three Corners Development  
 Norwegian American Hospital  
 Quest Diagnostics  
 Tony Smith  
 Robert J. Urso

### \$0 - \$999

Janet Arrieta  
 Ronald Austin, Jr.  
 Brenda Bannor  
 Kenneth and Sara Blair  
 Erin Borders  
 Tony Borrelli

Toni Bush  
 Katrina Cordero  
 Rebecca DeHoek  
 Barbara Diggins  
 Wesley Epplin  
 Susan Feibus  
 Carolyn and James Fitzpatrick  
 John and Jean Frana  
 Stephen Jensk and Nancy Ebert  
 Lee Francis  
 Anne Gallagher  
 Patrick and Joanne Garrick  
 Thurman and Dawn Gills  
 Agustin Gomez  
 Jeannie Helgesen  
 Sara Chapin Hogue  
 Lynn Hopkins  
 Sheila Kelly  
 Karole Lakota  
 Anthony Lazzara  
 Adam Leach  
 Scott and Amy Levin  
 Paul Luning  
 Melinda Malecki  
 John McDonnell  
 Andrea McGlynn

Cheryl Miller  
 Jacqleen Musarra  
 Stephen Ngo  
 Mariana Osoria  
 Jane and Henry Pearsall  
 Nancy S. Quinn  
 Mark Rastetter  
 Teresa Reyes  
 Jacqueline Rincon  
 Marie Smith  
 Justin Starr  
 Audrey Stillerman  
 Katherine Suberlak  
 Frederick Tiesenga  
 Barbara Vanek  
 Gary Wainer  
 William and Mary Weiland  
 Lynne Williams

### In-Kind Donations and Services

Ahimsa Yoga Studio  
 Bead in Hand  
 Doug and Erin Borders  
 Carleton of Oak Park  
 Classic Cinemas  
 Cooper's Hawk Winery &

Restaurants  
 Deedee & Edee  
 Ebert Studio  
 Good Earth Greenhouse  
 Kathy Haney  
 Hemingway's Bistro  
 James Anthony Salon  
 Jayne Boutique  
 Lululemon Athletica  
 My Best Friend Groom & Board  
 Oak Park Jewelers  
 Oak Park River Forest Symphony  
 Papaspiros Greek Taverna  
 PCC Board of Directors  
 Jim Renneker  
 William Singer  
 Matthew Steinmetz  
 Tennis & Fitness Center of Oak Park

*We have carefully reviewed the names of those listed in this report. If your name has been misspelled, incorrectly listed, or omitted in this report, please accept our sincere apology and call our administrative office so that we may correct it.*

## PCC's Comparative Financials

ASSETS	Fiscal Year 2016	Fiscal Year 2017
Cash and cash equivalents—unrestricted	\$8,542,586	\$11,682,849
Cash and cash equivalents—restricted	\$1,849,928	\$1,182,888
Accounts receivable, net	\$3,033,065	\$3,305,656
Accrued interest receivable	\$61,565	\$65,511
Grants and other receivables	\$1,123,922	\$1,312,637
Prepaid expenses	\$431,752	\$562,034
<b>Total current assets</b>	<b>\$15,042,818</b>	<b>\$18,111,575</b>
Long-term note receivable	\$7,919,999	\$7,919,999
Investment in Accountable Care Entity	\$87,500	\$87,500
Property and equipment, net	\$15,903,086	\$16,470,590
<b>Total assets</b>	<b>\$38,953,403</b>	<b>\$42,589,664</b>
LIABILITIES AND NET ASSETS		
Accounts payable	\$602,088	\$613,417
Accrued payroll and payroll taxes	\$699,592	\$451,837
Interest payable	\$47,003	\$47,003
Deferred revenue	\$93,111	\$164,955
Notes payable, current portion	\$26,732	\$268,997
<b>Total current liabilities</b>	<b>\$1,468,526</b>	<b>\$1,546,209</b>
Accrued vacation	\$1,103,005	\$1,175,484
Notes payable, long-term portion, net	\$14,252,525	\$14,001,020
<b>Total liabilities</b>	<b>\$16,824,056</b>	<b>\$16,722,713</b>
NET ASSETS		
Unrestricted	\$21,541,442	\$25,518,906
Temporarily restricted	\$587,905	\$348,045
<b>Total net assets</b>	<b>\$22,129,347</b>	<b>\$25,866,951</b>
<b>Total liabilities and net assets</b>	<b>\$38,953,403</b>	<b>\$42,589,664</b>
SUPPORT AND REVENUE		
Patient services, net	\$22,893,838	\$22,535,664
Grant revenue	\$6,937,205	\$8,798,077
Contributions	\$113,271	\$118,304
Interest income	\$61,615	\$75,032
Other income	\$6,491,619	\$8,788,504
<b>Total support and revenue</b>	<b>\$36,497,548</b>	<b>\$40,315,581</b>
EXPENSES		
Medical	\$28,223,364	\$30,322,549
Grants and contracts	\$146,144	\$125,857
Management and general	\$6,642,353	\$6,069,447
Fundraising	\$82,033	\$60,124
<b>Total expenses</b>	<b>\$35,093,894</b>	<b>\$36,577,977</b>
Change in net assets	\$1,403,654	\$3,737,604
Net assets, beginning of year	\$20,725,693	\$22,129,347
Net assets, end of year	\$22,129,347	\$25,866,951

\* This data was compiled by an external accounting firm

Established in February 2016, the PCC Foundation is organized and operated at all times exclusively for the benefit of PCC. With raised funds, the foundation awards grants to worthy PCC initiatives, such as health promotion, illness prevention, the provision of direct services, quality improvement, and enhanced access to care. During Fiscal Year 2017, the foundation awarded PCC \$500,000 for general operations.

PCC is parent to the PCC Foundation; therefore, the PCC Foundation's financial statements are included as part of PCC's consolidated financial statements. The foundation has \$10,542,456 in total liabilities and net assets, of which \$2,476,946 is cash. In addition, the foundation had a net income of \$2,083,281.



# PCC Community Wellness Center's Sites

## **Berwyn**

PCC South Family Health Center  
6201 Roosevelt Road, Berwyn, IL 60402  
(708) 386-0845

## **Chicago**

PCC Austin Family Health Center  
5425 West Lake Street, Chicago, IL 60644  
(773) 378-3347

PCC Clinic at The Boulevard  
3456 West Franklin Boulevard, Chicago, IL 60624  
(773) 533-6013

PCC Community Wellness Center at Loretto Hospital  
645 Central Avenue, Suite 600, Chicago, IL 60644  
(773) 537-0020

PCC Salud Family Health Center  
5359 West Fullerton Avenue, Chicago, IL 60639  
(773) 836-2785

PCC Community Wellness Center at Steinmetz  
3030 North Mobile Avenue, Chicago, IL 60634  
(773) 622-5679

PCC West Town Family Health Center  
1044 North Mozart Avenue, Suite 100, Chicago, IL 60622  
(773) 292-8300

## **Melrose Park**

PCC Melrose Park Family Health Center  
1111 Superior Street, Suite 101, Melrose Park, IL 60160  
(708) 406-3040

## **Oak Park**

PCC Erie Court Health Center  
1 Erie Court, Suite 6040, Oak Park, IL 60302  
(708) 386-1301

PCC Lake Street Family Health Center  
14 Lake Street, Oak Park, IL 60302  
(708) 383-0113

PCC Walk-In Wellness Center at West Suburban Medical Center  
3 Erie Court, Suite 1300, Oak Park, IL 60302  
(708) 406-3929



Administrative Offices  
14 Lake Street  
Oak Park, IL 60302  
(708) 383-0113

[www.pccwellness.org](http://www.pccwellness.org)