



2016



Community Wellness Center
Annual Report

Care Centered Around You

BOARD OF DIRECTORS

PCC is led by a Board of Directors that includes patients and local residents who actively shape the organization.

Chairperson

Ronald Austin, Jr.

Vice Chairperson

Carolyn Fitzpatrick, M.D.

Treasurer

Kenneth Blair, M.D.

Secretary

Melinda Malecki

Directors

Velda Brunner

Barbara Diggins

Patricia Ford

John McDonnell

Mariana Osoria

Teresa Reyes

Shawnda Steer

Brandon Thorne

Barbara Vanek

EXECUTIVE LEADERSHIP

President &

Chief Executive Officer

Robert J. Urso

Chief Operating Officer

Lynn Hopkins

Chief Medical Officer

Paul Luning, M.D.

Chief Financial Officer

Patrick Garrick

Chief Population Health Officer

Katherine Suberlak

Dear Friends and Supporters,

In this annual report, we highlight significant accomplishments from Fiscal Year 2016 made possible by our ongoing dedication to expand health care for the underserved. First, we discuss the opening of PCC Community Wellness Center at Steinmetz, PCC's twelfth service site. Opening this school-based community health center was the result of over three years of strategic collaboration, persistence, and passion. In July of 2016, we opened our doors to the community and students in our newly renovated clinic. We would like to thank all who made this important endeavor possible.

Next, in response to our service area's dire need for treatment of substance abuse disorders, we opened the Chemical Dependency Clinic (CDC) at PCC Walk-In Wellness Center at West Suburban Medical Center on July 1, 2016. We are proud to be able to offer this vital service to our patients and the community. In addition, we have responded to the overwhelming need for adult dental care and now offer services to all adult PCC patients. Lastly, we highlight our excitement for the implementation of our new Electronic Health Records (EHR), athenahealth, which will provide us with exceptional technical features, including improved reporting capabilities.

As the Fiscal Year 2016 ends, we would like to thank all employees, donors, and organizations who helped us celebrate a strong year. As an organization, we continue to grow as the demand for our services continues to increase. We look forward to another year full of success and prosperity.



Sincerely,

Robert J. Urso

President & Chief Executive Officer

Ronald Austin, Jr.

Board of Directors Chairperson

PCC's Mission

PCC Community Wellness Center's mission is to improve health outcomes for the medically underserved community through the provision of high quality, affordable, and accessible primary health care and support services. Anchored with family medicine, we are committed to serving the needs of all people in all stages of life.

PCC primarily serves the Chicago West Side communities of Austin, Belmont-Cragin, Dunning, East Garfield Park, Hermosa, Humboldt Park, Logan Square, Montclare, North Lawndale, Portage Park, West Garfield Park, West Town and the near west suburbs of Berwyn, Cicero, Maywood, Melrose Park, and Oak Park. According to the U.S. Health Resources and Services Administration, many of PCC's service areas are classified as Medically Underserved Areas where residents lack adequate access to primary care and preventive services.

PCC has established partnerships with many community organizations, including four community hospitals: Loretto Hospital, Norwegian American Hospital, West Suburban Medical Center, and Westlake Hospital. By maintaining these partnerships, PCC is able to exchange information, identify challenges within the community, and increase access to care.



645 South Central Avenue, Chicago, IL 60644



1044 North Francisco Avenue, Chicago, IL 60622



3 Erie Court, Oak Park, IL, 60302



1225 West Lake Street, Melrose Park, IL 60160



PCC strives to meet the standards set by leading health care organizations in order to ensure optimal operations. Since 2008, PCC has successfully achieved accreditation from The Joint Commission, the premier accrediting body in the nation. In 2014, The Joint Commission certified PCC as a Primary Care Medical Home. Six PCC sites are designated by the National Committee for Quality Assurance as Patient-Centered Medical Homes (PCMH). Each designation demonstrates PCC's commitment to patient-centered care. In addition, the Birth Center at PCC is accredited by the Commission for the Accreditation of Birth Centers (CABC).

PCC Community Wellness Center at Steinmetz

PCC Community Wellness Center at Steinmetz is a school-based community health center located inside Steinmetz College Prep High School that provides access to comprehensive primary care and behavioral health services. Students can conveniently access the school-based health center from inside the building. However, a separate entrance and parking lot allows for increased accessibility for the general community. As a result, students and community residents are able to access the center during non-school hours.

The student body at Steinmetz College Prep High School is 93% low income. PCC at Steinmetz increases access to health care for many low income students and families who are not currently engaged with a medical home. The health center primarily serves the Chicago communities of Belmont-Cragin, Dunning, Montclare, and Austin. Staff includes an attending family physician, family nurse practitioners, licensed clinical social workers, psychiatric nurse practitioner, health education specialist, care coordinator, financial counselor, registered nurse, medical assistants, and patient care representatives.

Since November 16, 2015, PCC at Steinmetz has been caring for patients in a temporary space; however, the high school graciously provided 4,500 square feet for a permanent location. The newly renovated facility opened its doors to students and the community on July 5, 2016.

PCC was awarded a generous federal grant for the health center's operational expenses from the U.S. Department of Health & Human Services, Health Resources and Services Administration (HRSA) in 2015. Renovations were made possible by a New Market Tax Credit Transaction. In addition to obtaining crucial funding for the project, PCC collaborated with various organizations, including Steinmetz College Prep High School, Chicago Public Schools, the Local School Council, Alderman Gilbert Villegas and his staff, Local Initiatives Support Corporation (LISC) Chicago, Northwest Housing Center, and Millennia Consulting. These strategic partnerships enabled PCC to establish this innovative school-based clinic.

This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under grant number 3 H80CS00276-14-01: Affordable Care Act New Access Point for a total grant amount of \$391,753. No operational expenses were financed with nongovernmental sources. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.

PCC Community Wellness Center at Steinmetz

3030 North Mobile Avenue (Door #8)
Chicago, IL 60634
773.537.0020

Services Provided:

- Pediatric and adolescent care, including well child exams, immunizations, lead screening, and school physicals
- Adult and senior care, including disease screening, treatment, and prevention
- Women's care, including pap and breast screening, family planning, and birth control
- Prenatal/perinatal care
- HIV screening, counseling, and treatment
- Mental health & substance abuse treatment
- In-patient care at West Suburban Medical Center
- Health education
- Access to oral health care
- Financial counseling



PCC Community Wellness Center at Steinmetz

Passion for School-Based Community Health

Toni Bush, Clinic Administrator and Director of Development is a passionate health care professional with over 10 years of experience in community health. In the role of Clinic Administrator for PCC at Steinmetz, she is coming full-circle with the heart of her passions: health care and adolescent health. She realizes how important it is for adolescents to understand the health care system and receive help navigating resources. “I love being in a position where I can use my experience to make an impact in the lives of students and the medically underserved community.” said Toni.

Toni joined PCC in 2007 after completing her Master of Public Health degree, specializing in Health Services Management at Northern Illinois University. This degree followed the completion of her Bachelor of Science degree from University of Wisconsin-Whitewater, in which she specialized in Public Policy & Administration in Health Care. To bolster her studies, Toni completed a Chicago Area Albert Schweitzer Fellowship in 2007 where she developed a community-focused outreach program for emergency room patients. In October 2016, Toni was awarded the Ramona Lopez Community Health Center Employee Award from the Illinois Primary Health Care Association for her outstanding commitment to PCC.

As Clinic Administrator, she is responsible for clinical and non-clinical operations, maintaining Illinois Department of Public Health certification standards, following compliancy regulations, administrative relations with Steinmetz College Prep High School, and ensuring patients health care needs are achieved. As Director of Development, Toni worked diligently to obtain crucial funding to support clinic operations and renovations for PCC at Steinmetz. Toni has also secured funding for other major organizational projects such as the construction of PCC Austin Family Health Center, renovations at PCC South Family Health Center, and the expansion of countless vital programs at PCC.

“I want PCC at Steinmetz to be the best school-based health center in the nation,” shared Toni. “It’s an ambitious goal, but is attainable through dedication and a great team of staff.”

Toni Bush, MPH
Clinic Administrator &
Director of Development



Chemical Dependency Clinic

Substance abuse is of particular concern in PCC's service area. The number of patients PCC treats for substance abuse disorders doubled between fiscal year 2013 and 2015. Locally, the Drug Abuse Warning Network reported a rise in heroin and opiate related emergency room admissions in Chicago Metropolitan Statistical Area from 27,988 patients in 2004 to 34,655 patients in 2011. Despite our region's need for services, the State of Illinois decreased treatment capacity for alcohol and substance use disorders by 52% between 2007 and 2012, making it the number one treatment capacity decline in the United States.

This decline is particularly significant in PCC's service areas where 223 of PCC's 235 census tracts are designated as Mental Health Professional Shortage Areas. The effect of this shortage is evident in PCC clinics. In fiscal year 2015, 5.5% of the adult population at PCC had an identified substance use disorder. Of those, only 40% received education and treatment for the disorder, while only 17% of opioid using patients received medication assisted treatment with Suboxone.

In response to the high-risk associated with substance abuse disorders, PCC established a Chemical Dependency Clinic (CDC) at PCC Walk-In Wellness Center at West Suburban Medical Center. The clinic opened on July 1, 2016 providing same day access for Suboxone treatment by one of five physicians with Drug Addiction Treatment Act waivers. The Chemical Dependency Clinic promotes Screening, Brief Intervention, Referral to Treatment (SBIRT), access to Medication Assisted Treatment (MAT), and specialty substance abuse counseling from behavioral health consultants with a Certification in Alcohol and Drug Counseling (CADC).

By the end of its first year, PCC's CDC expects to provide over 1,000 integrated medical, behavioral health and substance abuse visits. The CDC was made possible through a Substance Abuse Service Expansion grant from the U.S. Department of Health & Human Services, Health Resources and Services Administration.

This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under grant number 3 H80CS00276-14-05: Substance Abuse Services Expansion for a total grant amount of \$406,250. No operational expenses were financed with nongovernmental sources. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.

Chemical Dependency Clinic

Located inside PCC Walk-In Wellness Center at West Suburban Medical Center
3 Erie Court, Suite 1300
Oak Park, IL 60302
708.406.3929

Services Provided:

- Psychosocial evaluations for adults with substance abuse and opioid use disorders
- Access to the Medication Assisted Treatment Program
- Same day access for Suboxone or Vivitrol treatments administered by certified physicians
- Group and individual substance abuse counseling with a Behavioral Health Consultant
- Connection with a physician for ongoing care



Chemical Dependency Clinic

Access to Integrated Treatment

PCC identifies the significance of direct access to substance abuse treatment. Nearly 75-80% of treatment attrition rates are directly correlated to the wait time associated with patients' entry to treatment. PCC seeks to highlight the importance of direct access by maintaining an open access model. In addition, PCC promotes whole body care. Patients who wish to participate in the Chemical Dependency Clinic's program receive lab work to evaluate their physical health and ability to safely manage a Suboxone prescription; this includes screening for HIV and Hepatitis C.

In the course of one week at the CDC, two patients were diagnosed with Hepatitis C as a direct result of the comprehensive integrated approach to substance abuse treatment. Due to the expertise of CDC provider Dr. Steven Smrha, treatment for these patients' Hepatitis C diagnosis was initiated, alongside treatment for opioid dependence. Dr. Steven Smrha has completed his participation in Project ECHO HepC. The effectiveness of this treatment modality has inspired all CDC prescribers to complete the Project ECHO HepC program to be able to manage this common comorbidity.



In October, PCC Austin Family Health Center hosted the City of Chicago's press conference announcing a Heroin Task Force that will help combat heroin use and opioid addiction. PCC physician, Dr. Kathleen McDonough highlighted the medical necessity of improved access to Medication Assisted Treatment.

Changing Lives

Through a comprehensive integrated approach, patients receive both behavioral health and medical interventions to treat opioid dependence. For example, a patient new to the CDC began Suboxone in mid July, and in two months after the initial dose, he remains abstinent from heroin and is actively engaged in treatment. He has shared with his provider that he is now able to care for himself and his family in a way previously not possible.

A second patient, a resident of The Boulevard, a homeless respite shelter, had been taking methadone for 27 years. He was unable to afford Suboxone treatments due to loss of insurance coverage. With support from the Substance Abuse Services Expansion grant, CDC provider, Dr. Kathleen McDonough was able to begin treatment at no cost while the patient resided at The Boulevard. The patient was then referred to the CDC for ongoing support and treatment and has since been attending PCC's SOAR Group (Support for Opioid Addiction Recovery). After five months in recovery, this patient has successfully sustained his recovery from opiates and has obtained insurance coverage to support long-term access to medication treatment.

Dental Care at PCC

PCC's national award-winning Oral Health Program integrates oral health with primary care operations. As a Dental Home, PCC aims to provide high-quality oral health care across the lifespan to medically underserved communities. Oral health services are offered to children and adults at two of PCC largest sites, PCC Austin Family Health Center and PCC South Family Health Center.

PCC has cultivated an Oral Health Program carefully to ensure services are accessible to its patient panel and are organizationally sustainable. During its first five years of operations, PCC's Oral Health Program primarily provided dental services for patients 20 years and younger and prenatal patients. Due to the unrelenting need, PCC chose to open services to adult PCC patients in April 2015.

PCC's Oral Health Program aims to improve dental health within its target communities. Of the 235 census tracts comprising PCC's service area, 175 are Dental Health Professional Shortage Areas. The economic and social disadvantages experienced by residents are exacerbated by racial and ethnic health disparities. For example, the Surgeon General's Report notes that children living below the Federal Poverty Level suffer two times as many caries as more affluent children.

PCC's well-established program largely focuses on preventative care in efforts to help achieve the goals of Healthy People 2020, such as reducing untreated dental decay and decreasing the negative effects of periodontal disease. Ultimately, as an FQHC, PCC's program increases access to care, in line with the Leading Health Indicator aimed at increasing the proportion of individuals who use the health care system. Oral health and systemic health are directly connected; therefore, PCC focuses on preventative and restorative oral health care in order to address patients' overall health.

PCC South Dental Office

6201 Roosevelt Road, Berwyn, IL 60402
Located on the 2nd floor of the
PCC South Family Health Center
708.406.3047

PCC Austin Dental Office

5425 West Lake Street, Chicago, IL 60644
Located on the 2nd floor of the
PCC Austin Family Health Center
773.413.1920



Dental Care at PCC

Services Provided:

Oral health care is integrated with primary care at PCC's two state-of-the-art dental clinics. PCC provides preventative screenings, sealants, health education, nutritional counseling, oral prophylaxis, and topical fluoride. Staff run diagnostic x-rays to screen for caries, periodontal disease, injury, or impairment. In response to deficiencies, dentists perform fillings, non-surgical endodontics, extractions, and periodontal therapies. Oral health risk assessments are performed on each patient and oral hygiene instruction is provided by dental staff.



Award-Winning Program

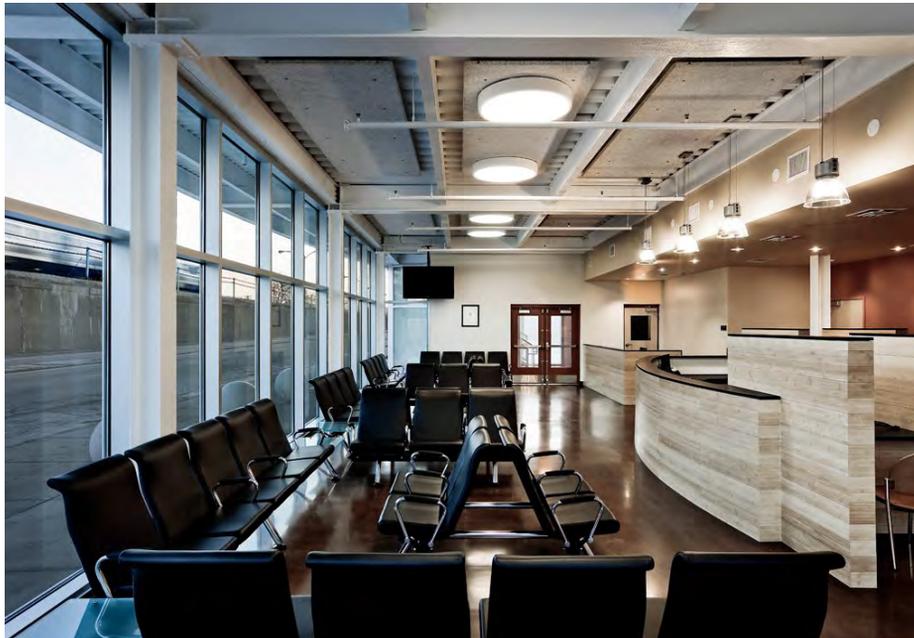
PCC's Oral Health Program was selected by the Illinois Primary Health Care Association (IPHCA) as a DentaQuest Foundation Strengthening the Oral Health Safety Net grantee. With this award, PCC was given in-depth practice management technical assistance to identify opportunities and develop strategies to improve dental operations. Some specific recommendations provided targets for decreasing no-show rates; increasing visibility and marketing; and monitoring and assessing operational, financial, clinical, and quality indicators. At the culmination of this project, PCC's program was one of just a handful of organizations across the nation awarded the Safety Net Solutions Centers of Excellence Award.

Electronic Health Records

PCC's New EHR, athenahealth

PCC is pleased to have transitioned the organization Electronic Health Records (EHR) platform to cloud-based, athenahealth on September 1, 2016. Athenahealth has a network of 77,000 providers across the United States. They are renowned for excellent customer service, streamlined reporting capabilities, and intuitive technical features.

Multiple PCC subcommittees investigated the appropriateness of this transition based on the product's operational capabilities, data tracking, customer service support, and financial viability. PCC found the EHR platform easy to use, reliable in its technical integration, and optimal for reducing operational redundancy (e.g. patient no-show tracking). Overall, this new platform will vastly enhance data integration, payment tracking, and patient outcome evaluations in a financially viable manner.



Meaningful Use

PCC has used an EHR platform to attest for Meaningful Use incentive payments since the program was established in 2011. PCC's Performance Improvement Department closely monitors provider progress towards measures and communicates needed action to reach goals. Upon PCC's transition from GE Centricity Practice Solution 12 to athenahealth, the organization will continue to participate in thorough patient data tracking, including achievement of Meaningful Use. In fact, athenahealth's robust analytics system will enhance PCC's meaningful use of EHR. The product automatically creates provider summaries in real time with an option to activate alerts when a provider falls below threshold for a measure. For example, the system will let a provider know that he or she needs to administer a certain number of flu vaccines to meet that clinical Meaningful Use measure. This continuous data monitoring is valuable for both providers and the organization overall. In addition, the system can be set to send automated reminders or outreach to patients, such as recommendations to utilize the patient portal. PCC expect that such features will create pathways to more success in the organization attestation and continued participation in Meaningful Use.

Electronic Health Records



Christine Swartz, M.D.
Family Medicine Physician and
Director of Electronic
Medical Records

“Electronic Medical Records are an important tool in today’s health care system. Overall, the providers and staff are doing well making the transition to athenahealth and learning to use the system effectively. We have already found ways to dispose of our old “work arounds” for more streamlined workflows. The team is now working on optimization, report building, and quality, while continuing to focus on user training and developing best practices.”



Jabrina Milton
Patient Care Representative

“I love athenahealth! This EHR is not only user-friendly, it is patient-friendly too. I have noticed more and more patients signing up to the patient portal. It has also made scheduling appointments more efficient for patient care representatives. I am able to easily find available appointments to help meet the needs of each patient.”



Lou-Ann Diaz
Director of Health Information
and Technology

“What stands out most about the athenahealth model is that it is truly a full service EHR. Everything from patient engagement to care coordination and billing are included. There are no plug-in products to worry about. I also believe the available medical practice management tools are providing PCC management with custom benchmarking, proactive trend analysis, and visibility to assist with daily responsibilities.”

PCC's Health Care and Support Services

Health Care Services

- Pediatric and adolescent care, including well-child exams, immunizations, lead screening, and school physicals
- Women's care, including pap and breast screening, family planning, and birth control
- Maternal/child care, including prenatal and postnatal care
- Adult and senior care, including disease screening, treatment, and prevention
- HIV screening, counseling, and treatment
- Primary care for chronic illness, including disease screening, treatment, and prevention
- Behavioral health services
- Chemical Dependency Clinic
- Dental care and referrals
- In-patient care at West Suburban Medical Center, Westlake Hospital, Norwegian American Hospital, and Loretto Hospital
- Labor and delivery in the hospital or Birth Center at

Support Services

- Health education and community outreach services
- Nutrition and childbirth education classes
- Free books at well-child visits
- PCC Austin Farm and summer farm stand
- Assistance with WIC forms
- Transportation and prescription assistance for those who qualify
- Referrals to other community resources
- Legal assistance to address serious housing issues that negatively impact health



Berwyn

PCC South Family Health Center
6201 Roosevelt Road
Berwyn, Illinois 60402
708.386.0845



PCC Community Wellness Center at Steinmetz
3030 North Mobile Avenue
Chicago, IL 60634
773.622.5679

Chicago

PCC Austin Family Health Center
5425 West Lake Street
Chicago, Illinois 60644
773.378.3347



PCC West Town Family Health Center
1044 North Mozart Avenue, Suite 100
Chicago, Illinois 60622
773.292.8300

PCC Clinic at The Boulevard
3456 West Franklin Boulevard
Chicago, Illinois 60624
773.533.6013

Melrose Park

PCC Melrose Park Family Health Center
1111 Superior Street, Suite 101
Melrose Park, Illinois 60160
708.406.3040

PCC Community Wellness Center at
Loretto Hospital
645 Central Avenue, Suite 600
Chicago, Illinois 60644
773.537.0020

Oak Park

PCC Erie Court Health Center
1 Erie Court, Suite 6040
Oak Park, Illinois 60302
708.386.1301

PCC Walk-In Wellness Center at
Norwegian American Hospital
1044 North Francisco Avenue
Chicago, Illinois 60622
773.292.8348

PCC Lake Street Family Health Center
14 Lake Street
Oak Park, Illinois 60302
708.383.0113

PCC Salud Family Health Center
5359 West Fullerton Avenue
Chicago, Illinois 60639
773.836.2785



PCC Walk-In Wellness Center at
West Suburban Medical Center
3 Erie Court, Suite 1300
Oak Park, Illinois 60302
708.406.3929

Fiscal Year 2016 PCC Funders & Donors

\$100,000 and above

Access Community Health Network
City of Chicago
Department of Health and Human
Services, Health Resources and Services
Administration
Illinois Department of Public Health
Westlake Hospital
Westlake Health Foundation

\$50,000 - \$99,999

Humana Foundation
Northwestern University
American Association of Birth Centers
The Crown Family
VNA Foundation

\$10,000 - \$49,999

Community Mental Health of Oak Park
Township
Dr. Scholl Foundation
Grant Healthcare Foundation
Lloyd A. Fry Foundation
Northern Trust Charitable
Norwegian American Hospital
Polk Bros. Foundation
The Chicago Community Trust
Village of Oak Park

\$1,000 - \$9,999

Alliance of Chicago Community Health
Services
Illinois Community Health Foundation
Illinois Primary Health Care Association
Oak Park Women's Guild

\$0 - \$999

Anonymous
Lynn Besser
Elizabeth Ann Bresnahan
S. M. Carney
Teresa & Thomas Connelly
Ellen Donovan Crowley
Christine Geymer
Ilene Hopkins
Ann & Lou Ivanovic

Fumiko Jovic
Jennifer Kimball
Katherine Kleyn
Michelle Kranicke
Audrey Lynn & Dixie Downes
Mary, Margaret W. & John G. Kane
Patricia Matthews
James & Grace Milota
Daniel & Maria Natschke
Robert Nemec, Jr. & Beverly Nemec
Dickronouhi Nichols
Michale Nuccio
James O'Connor & Roberta Bolociuch
Susan O'Connor
Maureen Anne O'Rourke
Martha Theodora Pintzuk
Mary Beth Reuter
Denise Wade Roth
Susan Ryan
Sharon Sears
Cynthia Schuch & Michael Lynch
Stand Against Cancer
Mollie & Richard Sund
Martin & Mary Szostak
Norman & Francine Tando
Nancy Thomas
Marlene Tomasello
Bettina Yarlo

In-Kind Donations and Service

Sara Blair
Kelly Calvillo
Celena Chavez
Denise Delves
First Congregational Church of Wilmette
Church
Lesley Kennedy
Betty Nash Luning & Thomas Luning
Leslie & Chad Luning
Jeretha McKinley
Kaya Mendoza
Maureen Milota
Eusebia Querishi
Lori Ramos
Rachel Rice
Rotary Club of Oak Park-River Forest

Rachel Sabino
Carolyn Newberry Schwartz & David
Schwartz
Karen Scott
Sondae Stevens
Audrey Stillerman
Ulta Beauty
Unity Temple Unitarian Universalist
Congregation

An additional thank you to the following groups of individuals who volunteered at the PCC Austin Farm

Austin Community Members
Austin High School
By The Hand Club For Kids
Chicago Freedom School
Humana Staff
Lions Club International
PCC Staff

2015 Gala Sponsors & Donors

\$10,000 - \$24,999

Barry & Kim Fields
Global Insight Solutions Inc.
West Suburban Medical Center

\$1,000 - \$9,999

American Chartered Bank
Dennis Dabrowski
David Duxbury
Family Health Network
Harmony, A WellCare Company
Sonia Mehta
Nixon Peabody LLP
Norwegian American Hospital
Quest Diagnostics
Robert J. Urso & Karen Kraker

\$0 - \$999

Ronald Austin Jr.
Cecelia Bacom
Kenneth Bertini
Kenneth & Sara Blair
Oscar & Deborah Blanco
Jean M. Borrelli
Patrick Conklin
Mary Jo Cooney-Lenkart
Katrina Cordero
David Danzig
Derek Devine
Barbara Diggings
Lauren Edgington
Julia Faust
Robert Ferrino
Carolyn Fitzpatrick
Patricia Ford
John & Jean Frana
Anne Gallagher
Patrick Garrick
Nick & Nancy Geroulis
Chris Haen
Mary Hoffman
Lynn Hopkins
Robert & Rachel Hudson
Stephen Jensik & Nancy Ebert
Carl Johnson
Isoken Koko

Karole Lakota-Treese
Paul Luning
Melinda Malecki
Anthony Marinelli
Nancy Martorelli
John & Sheila McDonnell
Harry Meyers
Mamta Mujumdar
John Noll
Natalie Parker Renfroe
Jane & Henry Pearsall
Teresa Reyes
Elviraida Rios
Roselyn Nelson Roberts
Margie Shapps
Barbara Shulman & Dan Lesser
Mary Sommers
Dawn Spaulding & Thurman Gills
Rhonda Stuart
Katherine Suberlak
Patrick Thompson
Brooke Turnock
Seth Tuscher
Barbara & Wayne Vanek
Mary & William Weiland
Dina Zissmopoulos

In-Kind Donations and Service

Ahimsa Yoga Studio
Bead in Hand
Bodhi Thai Bistro
Erin Borders
Bouna
Claire Bowlan
Toni Bush
Carleton of Oak Park
Colleen Carrillo
Alexandra Chavez
Classic Cinemas
Chicago Kite
deedee & edee
Ebert Studio
Erick Treese
Kimberly Fields
Forest Park National Bank
Kathy Haney

Katherine Herold
Jinnie Hoggarth
Iris Kanapaux
Kelly Kanapaux
Brittany Keller
Karen Kraker
Melinda Malecki
Marion Street Cheese Market
McAdams Landscaping Inc.
O'Sullivan's Public House
PCC Board of Directors
Katherine Preze
Jim Renneker
Sonya Gilbert Photography
Shawnda Steer
Tennis and Fitness Centre of OPRF
The Gasse School of Music
Lynne Williams

We have carefully reviewed the names of those listed in this report. If your name has been misspelled, incorrectly listed, or omitted in this report, please accept our sincere apology and call us so that we may correct the matter.

PCC Foundation



The PCC Foundation was incorporated as an independent, 501 (c) 3 nonprofit organization in February 2016. The foundation is organized and will be operated at all times exclusively for the benefit of

PCC Community Wellness Center. The commitment and expertise of the foundation's Board of Directors will enable the foundation to grow to meet the needs of PCC and its constituents.

With raised funds, the PCC Foundation will award grants to worthy PCC Community Wellness Center initiatives, such as health promotion, illness prevention, research, the provision of direct services, quality improvement, and enhanced access to care. Initiatives may also complement the delivery of health care e.g. capital endeavors, creative arts, safe spaces, and healthy homes. The foundation will set grant guidelines to ensure a judicious grant seeking process as well as a sound use of funds.

The PCC Foundation aims to promote a Culture of Health among PCC Community Wellness Center's patients and community members. As a vehicle for fundraising and community building, the PCC Foundation will extend the health center's reach and capacity.

Specific goals include:

- Expanding membership to include business leaders committed to public health and philanthropy
- Identifying diverse funding sources to support the mission of the foundation
- Conducting an annual gala benefit

PCC Community Wellness Center is parent to the PCC Foundation; therefore, the PCC Foundation's financial statements are included as part of PCC's consolidated financial statements. The foundation has \$8,459,175 in total liabilities and net assets, of which \$432,770 in cash. In addition, the foundation has a net income of \$435,375.

PCC Foundation's Board of Directors is comprised of five individuals. Three members sit on the Board of Directors of PCC Community Wellness Center, while two are independent directors. The directors serve without compensation.

Board of Directors



Robert J. Urso
President



Ronald Austin, Jr.
Chairperson



Patrick Garrick,
Director



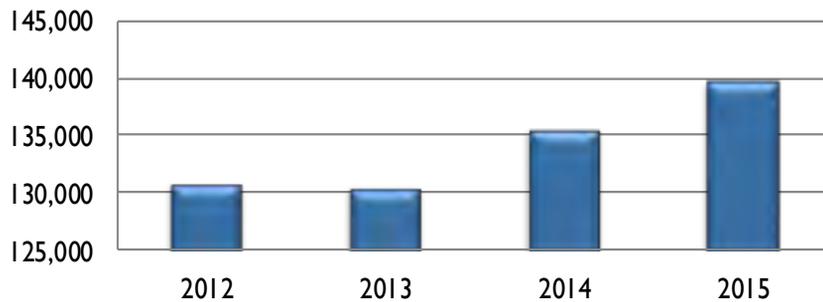
Kenneth Blair, M.D.
Treasurer



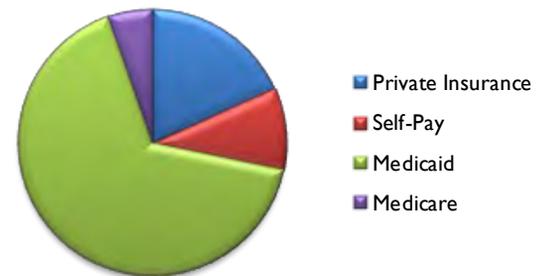
John McDonnell
Secretary

2015 Patient Data

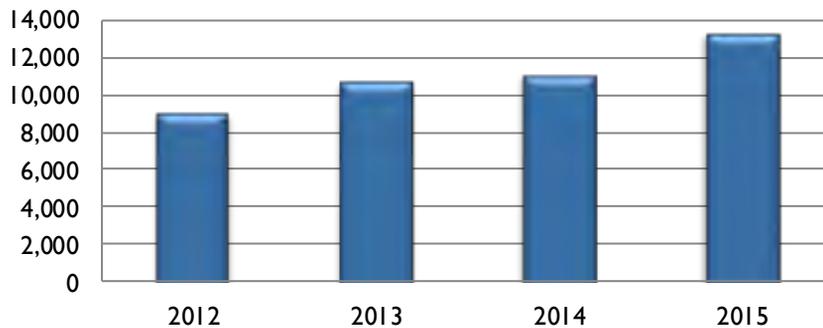
Medical Visits



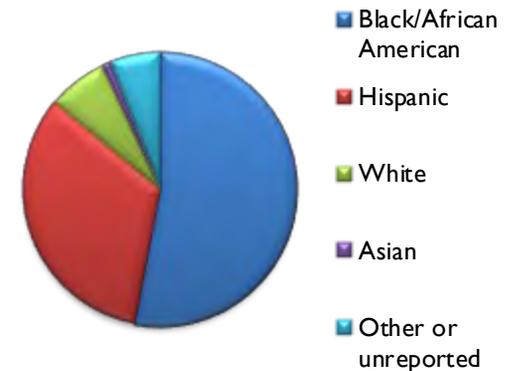
Payor Mix



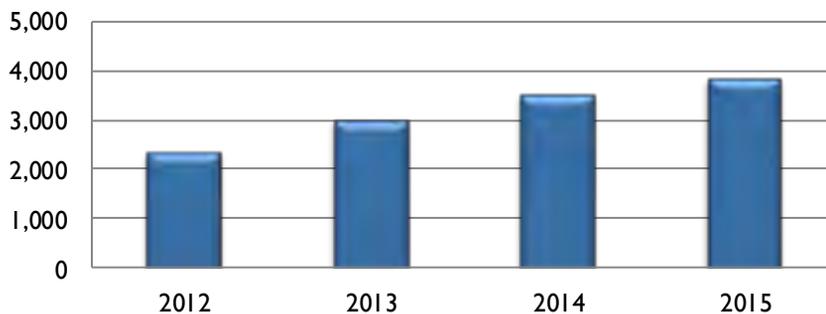
Behavioral Health Visits



Patient Demographics



Dental Visits



47,185

Total Patients

PCC's Comparative Financials

Fiscal Year 2016 (July 1, 2015—June 30, 2016) & Fiscal Year 2015 (July 1, 2014—June 30, 2015)

ASSETS	FY 2016	FY 2015
Cash and cash equivalents—unrestricted	\$8,542,586	\$7,647,003
Cash and cash equivalents—restricted	\$1,849,928	\$330,836
Accounts receivable, net	\$3,033,065	\$3,005,328
Accrued interest receivable	\$61,565	\$35,159
Grants and other receivables	\$1,123,922	\$1,124,086
Prepaid expenses	\$431,752	\$337,313
Total current assets	\$15,042,818	\$12,479,725
Long-term note receivable	\$7,919,999	\$4,687,800
Investment in Accountable Care Entity	\$87,500	\$87,500
Property and equipment, net	\$15,903,086	\$15,024,095
Deferred financing costs, net	\$661,746	\$135,162
Total assets	\$39,615,149	\$32,414,282
LIABILITIES AND NET ASSETS		
Accounts payable	\$602,088	\$769,472
Accrued payroll and payroll taxes	\$699,592	\$701,435
Interest payable	\$47,003	\$47,003
Deferred revenue	\$93,111	\$205,365
Notes payable, current portion	\$26,732	\$24,806
Total current liabilities	\$1,468,526	\$1,748,081
Accrued vacation	\$1,103,005	\$939,097
Notes payable, long-term portion	\$14,914,271	\$9,001,411
Total liabilities	\$17,485,802	\$11,688,589
NET ASSETS		
Unrestricted	\$21,541,442	\$20,481,849
Temporarily restricted	\$587,905	\$243,844
Total net assets	\$22,129,347	\$20,725,693
Total liabilities and net assets	\$39,615,149	\$32,414,282

PCC's Comparative Financials

SUPPORT AND REVENUE	FY 2016	FY 2015
Patient services, net	\$22,893,838	\$21,357,635
Grant revenue	\$289,897	\$165,997
Contributions	\$113,271	\$146,316
Interest income	\$61,615	\$56,806
Other income	\$6,491,619	\$4,933,076
Net assets released from restrictions	\$6,303,247	\$5,639,476
Total support and revenue	\$36,153,487	\$32,299,306
EXPENSES		
Medical	\$28,223,364	\$24,552,556
Grants and contracts	\$146,144	\$233,908
Management and general	\$6,642,353	\$6,416,861
Fundraising	\$82,033	\$127,291
Total expenses	\$35,093,894	\$31,330,616
Change in net assets	\$1,059,593	\$968,690
Net assets, beginning of year	\$20,481,849	\$19,513,159
Net assets, end of year	\$21,541,442	\$20,481,849

* This data was compiled by an external accounting firm



Community Wellness Center

Administrative Offices
14 Lake Street
Oak Park, Illinois 60302
708.383.0113



www.pccwellness.org